

Vermont Health Access Standards



Type of Service	Vermont Rule 9-03B
Emergent medical	Immediate access
Urgent medical	Within 24 hours
Primary Care within 48-72 hours	
Routine symptomatic: • Non-urgent, non-emergent	Within two weeks with prompt F/U, including referrals as needed
Preventive care, wellness visits including routine physicals adult (>21)	Within 90 days
Initial assessment	Within 90 days of enrollment (good faith effort by plan)
After-hours care	24/7 availability or coverage
Routine lab, x-ray, and general optometry	Within 30 days
Behavioral Health	
Urgent behavioral health	Within 24 hours

Information is updated regularly and can be accessed by visiting mvphealthcare.com/PRM and selecting *Provider Responsibilities*.