



Broker Buzz

March 15, 2011

Broker Services

1-888-819-2132
8:30am - 5:00pm
Monday - Friday
[E-Mail Broker Services](#)

Rochester,
NY Area:
[Email Rochester & Buffalo Broker](#)

Broker Portal Unavailable from March 25 - March 27

MVP's Web site will be unavailable, due to maintenance, from 5:00 a.m. Friday, March 25 until 6:00 p.m. on Sunday, March 27. Any application or tools that require an account login will be unavailable during this time. This will affect the employer, member and broker portals of the Web site.

Thank you for your cooperation while we ensure our Web site has the latest updates.

Health Care Reform Information

The Health Care Reform section of our Web site has been updated with links to a timeline for the implementation of the various elements of the Patient Protection and Affordability Care Act (ACA), additional resources, frequently asked questions and Dave Oliker's blog. Please click [here](#).

There is also a [broker/employer specific health care reform Web page](#) that contains additional information, including a listing of preventive services, grants for wellness programs, and the brochure "*What Health Care Reform Means for Your Business*," that provides an overview of the ACA.

As we continue to plan and implement the provisions of the ACA, we will keep you updated with information and trusted resources to help you and your clients stay informed.

March 2011 Formulary

Click [here](#) for the latest formulary, and click [here](#) to see medical policy and pharmacy updates.

Click here for our [current Medicare Part D Formulary](#).

New MVP address for the submission of FSA, HRA claims

Please note that the address for the processing of Flexible Spending Account (FSA) and Health Reimbursement Accounts (HRA) claims has changed. All claims for FSAs and HRAs should be sent to the following address as of March 21, 2011:

MVP Health Care
Flexible Benefits Department
P.O. Box 2207
Schenectady, NY 12301

All claims submitted after August 1, 2011 to our old address will be returned to sender. A sample claim form for flexible benefit claim submissions will be available by visiting www.mvphealthcare.com/specialtyservices.

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