

May 2009 Broker Buzz – Vermont, New Hampshire



May 2009 - Broker Buzz

May 29, 2009

Contact Info

Broker Customer Service
MVP Health Care
625 State Street
Schenectady, NY
12305

brokercustomerservice@mvphealthcare.com

Contact for COBRA Questions

If you have any questions about COBRA coverage for a specific member or employer group, please e-mail SyracuseCOBRA@mvphealthcare.com at your convenience. Please be sure to include all pertinent information in your inquiry so we may investigate your questions completely.

Our representatives will respond to your inquiry within two business days upon receipt of the necessary information.

2009 Regional Broker Breakfast Meetings - Please Join Us

MVP Health Care is pleased to invite you to attend one of our Regional Broker Meetings. At this meeting, you'll learn more about our updates for 2009 including products, wellness enhancements, continuing technology improvements for small group renewals, regulatory activities and our efforts to manage health care costs.

We've scheduled meetings around our service area for your convenience, so pick the location, mark your calendar and RSVP by June 9, 2009. To RSVP, please contact Carmela Pasquarella at 518-388-2047 or by e-mail, cpasquarella@mvphealthcare.com.

Southern Vermont Regional Breakfast Meeting

Wednesday, June 17, 2009
8:30am - 11:00am

Quechee Club
3268 Quechee Club
Quechee, VT 05059
802-295-9356

Northern Vermont Regional Breakfast Meeting

Thursday, June 18, 2009
8:30am - 11:00am

Sheraton Burlington Hotel & Conference Center
870 Williston Road
Burlington, VT 05403
802-865-6600

New Hampshire Regional Breakfast Meeting

Friday, June 19, 2009
8:30am - 11:00am

*****NEW LOCATION*****

Manchester Country Club
180 South River Road
Bedford, NH 03110
603- 624-4096

Rochester Area Regional Breakfast Meeting

Wednesday, June 24, 2009
8:30am - 11:00am

Rochester Plaza Hotel & Conference Center
70 State Street
Rochester, NY 14614
585-546-3450

Central New York Area Regional Breakfast Meeting

Thursday, June 25, 2009
8:30am - 11:00am

Turning Stone Resort - Shenandoah Clubhouse
5218 Patrick Road
Verona, NY 13478
800-771-7711

East Regional Breakfast Meeting

Friday, June 26, 2009
8:30am - 11:00am

The Desmond
660 Albany Shaker Road
Albany, NY 12205
518-869-8100

Mid-Hudson Regional Breakfast Meeting

Monday, June 29, 2009

8:30am - 11:00am

Hotel Sierra
100 Westage Business Center Drive
Fishkill, NY 12524
845-897-5757

Please join us - We look forward to seeing you!

New Endorsement Updates New Hampshire Certificate of Coverage

MVP has updated coverage documents, by Endorsement to group Certificate of Coverage. These updates include:

- The Certificate's "Introduction" was amended to delete references to referrals, as MVP will no longer require member's to get a referral prior to seeing a specialist. Also Section 12, "Covered Preventive Care" and Section 13, "Covered Professional Care and Services" were updated with the removal of referral language.
- The "Definitions" section was amended to update the meaning of :
 - Medical Necessity or Medically Necessary Services
 - Provider, and
 - Spouse.
- The "Special Covered Services" section is amended to add coverage for the Testing for Bone Marrow Donation, Early Childhood Intervention and Treatment of Morbid Obesity.
- The "Exclusions" section was changed to the following:
 - **Services Not Provided By Your PCP.** Except as specifically provided, we will not provide Benefits for any services not provided by your PCP.
 - **Q. Caffeine Cessation Services.** We will not provide Benefits for programs to alleviate caffeine dependence, including drugs used in connection with such services.
 - **RR. Smoking Cessation Services.** We will not provide Benefits for programs to help you stop smoking, including smoking cessation drugs, subject to Medical Necessity review, used in connection with such services.
 - **ZZ. Weight Loss Services.** We will not provide Benefits for any programs in connection with weight reduction or dietary control, or dietary supplements, and exercise classes.
 - Section 15, "**Termination and Suspension of your Coverage**" was changed to add Civil Union language.

This endorsement will be sent to impacted employer groups to update their group coverage documents.

Also, one amendment, HE-01-09, **Coverage for Smoking Cessation and Methadone Maintenance Therapy and Beprenorphine Therapy**, will be sent to impacted New Hampshire employer groups. The amendment clarifies that these smoking cessation drugs maybe covered, subject to medical necessity review.