



mvphealthcare.com

Medical Benefits Request

Mail completed claims to: Claims Submission
MVP Health Care
P.O. Box 2207
Schenectady, NY 12301

Health Plan ID#: _____

Subscriber's Full Name: _____

Address: _____

City, State, Zip Code: _____

Telephone: () _____

1. Patient Information:

1. Gender: Male Female
2. Patient's Date of Birth:
3. If treatment was the result of a non-work injury, give date of injury:
4. If other than USA, in what country was patient treated?

5. Patient diagnosis: (illness/injury which required treatment):
6. Check if you want payment made directly to the subscriber. Payment will be paid directly to servicing provider unless proof of payment is attached (e.g. cash register receipt, cancelled check, money orders, credit card statement).

7. Motor Vehicle or Work Related Illness or Injury: Check if applicable
the treatment was related to a motor vehicle incident
the treatment resulted from a work related illness or injury

7a. If either box is checked, please describe accident or illness:
7b. Date of accident or illness:

8. Other Insurance Carrier: If the patient is covered by another health care plan
If we are your secondary insurance, please be sure to send itemized bill and matching Explanation of Benefit form(s) from the other insurance company.

8a. Policyholder's Name:
8b. Date of Birth:
8c. Plan Participant Identification Number:

8d. Name of Policyholder's Employer:
8e. Employment Status: Active Retired
8f. Type of Coverage: Hospital Surgical Vision Medical Pharmacy Dental Other

8g. Policy, Certificate, or Medicare ID#:
8h. Carrier's Phone Number:
8i. Spouse's Date of Birth:

9. Acknowledgment and Patient's or Authorized Person's Signature:
Patient must sign below or this claim form will be returned without processing. I understand and acknowledge that any person who knowingly and with intent to defraud or mislead any insurance company or other person files a statement of claim containing any materially false information, or conceals information concerning any fact material thereto, commits a fraudulent insurance act and may be subject to criminal and civil penalties, which may not exceed \$5,000 and the stated value of the claim for each violation. I hereby authorize any insurance company, organization, employer, hospital, doctor or any other provider of service to release any medical and other information requested that is necessary to process this claim.

Date:
Patient's or Authorized Person's Signature:

To facilitate prompt processing and payment of this claim, you are encouraged to include documentation from the servicing provider detailing why services and supplies are medically necessary. Please note that upon review, we may need to request addition documentation from the servicing provider.

How to Submit Your Claim

For additional claim forms, you can download and print a copy at www.mvphealthcare.com or call Member Services at:

Preferred Gold / GoldValue / GoldAnywhere members:

(800) 665-7924 or Relay Service: (800) 662-1220

If you have any questions about completing the claim form or benefits covered under your contract, please contact us at the number listed on your identification card.

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In order to process your claim promptly, please refer to the following guidelines to ensure that all necessary information is included:

- A. A separate claim form also is required for different calendar years. A separate claim form must accompany each bill. Original bills must be submitted with your claim form. **Keep copies for your own records.**
- B. Bills must include:
 - Name and address (on letterhead) of the provider of service or supply (hospital, doctor, etc.) including tax ID.
 - Patient's full name and health plan identification number.
 - Type of service or supply (office visits, chest x-ray, etc.), including CPT or HCPCs code.
 - Place of service (inpatient or outpatient hospital, office etc.).
 - Date and charge, for each service or supply provided.
 - Patient's diagnosis codes (the medical condition for which the patient was treated), or ICD•9•CM diagnosis code.
- C. Cash register receipts, cancelled checks, money orders, credit card vouchers and personal lists of services or bills stating only 'balance forward' are not acceptable as substitutes for bills.
- D. If another insurance carrier has made payment on this service, an explanation of benefits from the other insurance carrier must be attached.
- E. Payment will be made directly to provider, unless proof of payment is attached, in which case reimbursement will be sent directly to the subscriber.

MVP Health Care is dedicated to prompt and accurate claim payments to our plan participants. By following these instructions and filling out the claim form completely, you will help us process your claim in a satisfactory manner. Thank you.