

PCP Performance Metrics - Family Practice

<u>Recognition</u>	<u>Description</u>
★	Physician/Group has met MVP's credentialing standards
★★	Physician/Group has met or exceeded MVP's average for this measure
★★★	Physician/Group has met or exceeded MVP's goal for this measure
blank score	Physician/Group does not have enough members to qualify for measure

<u>Measures</u>	<u>Measure Description</u>	★★	★★★
<u>Measures</u>	<u>Measure Description</u>	<u>MVP Average</u>	<u>MVP Goal</u>
Taking New Patients	Panel open to new MVP members.		Yes
Evening or Weekend Hours	Office has hours outside of 8:30-6:00 Mon-Fri or on the weekend which are available for routine appointments.		Yes
Patient Use of the Emergency Room for Non Emergencies	The number of MVP members accessing ER services for conditions that would generally be treated in the office setting, reported as a rate/000 members.	123/000	95/000
Diabetes HbA1C < 7%	The percentage of MVP members, ages 18-75, with diabetes, whose HbA1c was less than 7% (well controlled).	59%	66%
Diabetes LDL < 100 mg/dL	The percentage of MVP members, ages 18-75, with diabetes, whose LDL-C level was less than 100 mg/dL (well controlled).	51%	60%
Adolescent Body Mass Index (BMI)	The percentage of MVP members, ages 14-18, where the physician documented that a BMI measurement was done to assess body weight.	53%	68%
Drug or Alcohol Screening	The percentage of teenagers, ages 14-18, where the physicians ask screening questions for alcohol or substance abuse use each year.	82%	87%
Antibiotic use for URI	The percentage of episodes of URI during which an antibiotic was prescribed and filled. Since bacterial infection is infrequent, the goal is to reduce antibiotic use.	39%	20%



Explanatory Text for PCP Performance Metrics Reports - Family Practice

		Why each measure is valid	How member can better partner in care
Patient Use of the Emergency Room for Non Emergencies	The number of MVP members using Emergency Room services for conditions that would generally be treated in the office setting.	Emergency Rooms are for serious medical problems. When you go to the emergency room for mild or minor problems you may wait a long time. This also makes it harder for the nurses and doctors to help people who really need it.	Ask your doctor if they have night or weekend hours. If you need care when your doctor is not there, go to one of the Urgent Visit facilities staffed by MVP credentialed physicians. A list of these doctors can be found on the member website or by calling Member Services.
Diabetes HbA1C < 7%	The percentage of MVP members, ages 18-75, with diabetes, whose HbA1c was less than 7% (well controlled).	If you do not have your high blood sugar controlled you could lose your eye sight as well as suffer kidney damage. This can be prevented if your blood sugar levels are controlled.	Learn all you can about high blood sugar and how to prevent complications. Schedule regular follow-up visits with your doctor as recommended. Know your numbers. If you have not had a test done, ask your doctor about scheduling it.
Diabetes LDL < 100 mg/dL	The percentage of MVP members, ages 18-75, with diabetes, whose Cholesterol (LDL-C) level was less than 100 mg/dL (well controlled).	Controlling lipids levels reduces the risk for heart attack and stroke.	If you are not already enrolled, sign up for MVP's Diabetes Care Program. Use the MVP Diabetes Checklist to keep track of when you have tests done. For a copy of the checklist go to www.mvphealthcare.com/member/memhealth.cfm , click on Diabetes Condition Center and Member Checklist for Diabetes.
Adolescent Body Mass Index (BMI)	The percentage of MVP members, ages 14-18, where a doctor recorded that a Body Mass Index (BMI) measurement was done to assess body weight.	Teenagers who are overweight are a growing problem in the United States. Body Mass Index (BMI) is a number that measures height and weight. It also provides a reliable measure of body fat. This can help screen for weight problems that may lead to health issues in the future.	Simple measurements of height and weight that are typically taken at well care visits are used to report your BMI. Ask your physician what your BMI is and what it should be. If you fall into a category above normal ask your physician what you can do to improve what you eat and how much you exercise. MVP also has information available on its website, go to www.mvphealthcare.com , click on Health Central, and Select KidsHealth® Interactive Zone.
Drug or Alcohol Screening	The percentage of teenagers(14-18) where a doctor asks questions about alcohol and drug use each year.	Alcohol and drug use is one of the leading preventable causes of death and disability among teenagers.	Bring your teen in each year for a well care visit with their Primary Care Physician (PCP). Many doctors will ask questions related to risky behaviors. Talk to your child's physician about your concerns and ask him or her to talk with your child.
Antibiotic use for URI	Percentage of cases of the Common Cold or Sore Throat where an antibiotic was used.	Most times these infections are caused by viruses that will get better without antibiotics. The goal is to decrease antibiotic use so those medicines will work better when you really need them.	Your doctor can help you to tell the difference between infections. A bacterial infection needs antibiotics. A person with a viral infection needs rest, fluids for symptom relief. Let your doctor know that you are worried about antibiotics not working when you really need them, and that you want to work with him or her to have the best treatment for you and your family.



PCP Performance Metrics - Family Practice Central Region

Met credentialing standards ★
 Met or Exceeded Average ★★
 Met or Exceeded Goal ★★★

Average:			123 /000	59%	51%	53%	82%	39%
Goal:	Yes	Yes	95 /000	66%	60%	68%	87%	20%
Lower is Better					Lower is Better			

	County	NCQA Recognition	Taking New Patients	Evening or Weekend Hours	Patient use of ER for Non Emergencies	Diabetes HbA1C < 7%	Diabetes LDL < 100 mg/dL	Adolescent Body Mass Index (BMI)	Drug or Alcohol Screening	Antibiotic use for URI
AO Fox Memorial Hospital	Otsego		Y	N		★	★			★★
Central NY Family Care	Onondaga		Y	Y	★★★	★★	★	★★★	★	★
Chenango Memorial Hospital	Chenango		Y	N	★	★	★	★	★	★★
Endwell Family Physicians	Tioga		Y	Y	★★★	★★★	★★★	★★★	★★★	★★★
Family Medical Associates Central NY	Onondaga		Y	Y	★★★	★★	★★★	★	★	★
Family Practice Associates	Onondaga		Y	Y	★★★	★	★★	★	★★★	★
Familycare Medical Group	Onondaga		Y	Y	★★★	★	★	★★★	★★★	★★
Faxton St Lukes Healthcare	Oneida Herkimer		Y	Y	★★★	★	★	★★★	★★★	★★
Mary Imogene Bassett Hospital	Otsego Schoharie		Y	Y	★	★★	★	★	★	★★
Mohawk Glen Family Practice	Oneida		N	N	★★	★★	★			★★
North Medical	Onondaga		Y	N	★★★	★	★★	★	★	★
Rome Medical Group	Oneida		Y	Y	★★	★	★	★	★★★	★★
Slocum Dickson Medical Group	Oneida Herkimer		Y	Y	★★★	★★	★★	★★★	★★★	★
St Elizabeth Medical Center	Oneida Herkimer		Y	Y	★★	★★★	★			★



NCQA Recognition: The Physician Practice Connections Program (PPC) recognizes a physician practice that has demonstrated application of clinical information systems, patient education and support, and care management to improve the health care delivered to patients.

It is important to MVP that the data presented accurately represents the performance of each practice. As a result, we only include those practices with at least 300 members. Even with this requirement, there may be other factors such as the prevalence of a given condition within each practice's population, or other variations in the patient mix of each practice, that can impact the reported performance.

* Bassett Healthcare also has offices in Madison, Chenango, Delaware, Montgomery, Fulton and Herkimer counties.



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TriValley Family Practice	Oneida		Y	Y		★	★	★	★★★	★★★
United Medical Associates	Broome Tioga		Y	Y		★★★	★★★			★★★



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