

## Changes to MVP Payment Summaries

Effective October 1, 2022, MVP Health Care® (MVP) will no longer print and mail explanations of payment or capitation summaries with paper remittances. Electronic versions of your payment summaries will be available for download and printing, only from the Payspan website.

### If you do not have a Payspan account

To register, please visit [payspanhealth.com](https://payspanhealth.com). A **Registration Code** and **PIN** are required to create a Payspan health account. This information can be found on your latest MVP paper remittances, or you can obtain from Payspan by phone or email noted below.

### If you have a Payspan account

If you have a Payspan account, you can activate service for your MVP payment summaries:

1. Access your current Payspan account at [payspanhealth.com](https://payspanhealth.com)
2. Login and select *Your Payments*
3. Select *Manage Reg Codes*
4. Select *Add New Reg Code* (far right of screen)
5. Enter required fields on the *Add Registration Code* screen

Once completed, you will have access to payment summaries and MVP Member details from your Payspan dashboard. To view, select *Research Payments*, hover over *View Remit*, and choose *Download CSV* to export.

### Save time and ensure secure payment

This is the perfect time to register for Electronic Funds Transfer (EFT) payments, a service provided at no cost to you, saving you time and ensuring faster and secure payments. If you wish to receive EFT payments, have your bank account and routing numbers ready when registering for a Payspan health account.

If you need additional assistance, please visit Payspan at [payspanhealth.com](https://payspanhealth.com), or contact Provider Support via email at [providersupport@payspanhealth.com](mailto:providersupport@payspanhealth.com) or by phone at **877-331-7154**, Option 1.

This change in process is part of MVP's commitment to going green and eliminating unnecessary printing and mailing. We appreciate your efforts in supporting this goal.

To view all communications, visit [mvphealthcare.com/FastFax](https://mvphealthcare.com/FastFax)

**Questions?** Contact your MVP Professional Relations Representative or call the MVP Customer Care Center for Provider Services at 1-800-684-9286.

