

**This communication should be viewed by:**

Claims and Billing Department  
Facility/Practice Staff

## Claims Submission Update

To keep our valued care delivery partners up to date, MVP Health Care® (MVP) is making changes to the list of preferred claims clearinghouses to ensure our Providers receive the highest quality service from these vendors.

**The following will no longer be an MVP preferred clearinghouse vendor:**

- Waystar Inc. (formerly ZirMed, Inc.) – Effective date of removal: February 1, 2023

While your practice may receive notifications stating MVP has ended this relationship, please know this will not impact your ability to submit claims to MVP. Providers can use any claims clearinghouse vendor and the claims will be submitted to MVP. Regardless of whether MVP is contracted with a specific clearinghouse, your claims submission process does not need to change, and the service, including response times, should not be impacted.

There are many ways to submit claims to MVP – the use of a clearinghouse is just one way. Providers are encouraged to take advantage of the many digital options available to help streamline the process – through our online claims keying tool, direct 837 submission to MVP, or through a billing service or clearinghouse of your choice. MVP also encourages providers to receive remittances electronically, which helps to expedite payment. Learn more about how to submit claims and receive remittance electronically at [mvphealthcare.com/providers/education](https://mvphealthcare.com/providers/education), then select *Claims and Electronic Remittance Advice*.

Thank you for your continued partnership and collaboration as we work toward our shared goals of providing high quality and efficient care.

To view all communications, visit [mvphealthcare.com/FastFax](https://mvphealthcare.com/FastFax)

**Questions?** Contact your MVP Professional Relations Representative or call the MVP Customer Care Center for Provider Services at 1-800-684-9286.

