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Facility/Practice staff

Dual Special Needs Program (D-SNP) ACTION REQUIRED: Complete Training

MVP Health Care® (MVP) recognizes and appreciates the important work you do caring for our Members. We are committed to working with your facility to help improve patient health.

On January 1, 2022, MVP launched a new Dual Special Needs Program (D-SNP) benefit plan to serve individuals who are dually eligible for Medicare and Medicaid in the Capital District and the Hudson Valley, and on January 1, 2023, MVP will offer this D-SNP plan in Monroe County. Special Needs Plans are a type of Medicare Advantage benefit plan that offer intensive care coordination for individuals with special needs. The MVP D-SNP benefit plan is known as the DualAccess plan.

Facilities that participate in **both** the MVP Medicare Advantage and MVP Medicaid networks are included in the DualAccess network. Exceptions exist for Facilities that offer Medicaid-only services. To remain in this network and continue to see Members with a DualAccess plan, you must remain a Participating Facility in both networks unless the Facility is an exception providing Medicaid-only services.

To ensure DualAccess Members receive the full benefits and services they are entitled to, the Centers for Medicare and Medicaid Services (CMS) require Facilities that care for patients in D-SNP benefit plans to complete an annual training. Please take this training no later than February 1, 2023, which will take approximately 15-30 minutes to complete.

To access the training, visit mvphealthcare.com/DSNPeducation. Please submit the form below the training to attest to its completion.

We understand the high demands on health care facilities and how busy you are. We appreciate your attention to this matter and your commitment to working together to serve this complex population. If you have any questions about this training requirement, please contact your MVP Contracting Representative.

To view all communications, visit mvphealthcare.com/FastFax

Questions? Contact your MVP Professional Relations Representative or call the MVP Customer Care Center for Provider Services at 1-800-684-9286.

