

MVP Health Care HMO Plans Awarded 5 Stars

MVP Offers the Only 5-Star Rated Dual Special Needs Plan In New York State

The Centers for Medicare & Medicaid Services (CMS) has awarded MVP Health Care® (MVP) with 5 Stars for their Medicare HMO-POS and HMO-DSNP plans. The CMS rating system* carefully evaluates multiple factors such as customer service, quality of care, access to health care services, data from in-network doctors and hospitals, and more to determine a star rating on a five-star scale. MVP's top-tier designation makes the MVP DualAccess Plan the only 5-Star Dual Special Needs Plan (D-SNP) plan in New York State.

Distinguished from market offerings, MVP's D-SNP seeks to enhance care coordination to more holistically address a member's physical, behavioral, and social health needs by empowering members to have direct access to local care managers and their health care providers. Providing this level of care coordination ultimately leads to better care, better outcomes, and lower costs for a more vulnerable population.

A D-SNP is a type of Medicare Advantage plan that focuses on intensive care coordination and is designed for individuals with special needs who are dually eligible for Medicare and Medicaid. In addition, the MVP DualAccess plan offers exclusive benefits that aim to assist with customers' underserved needs such as:

- Transportation to medical appointments
- \$50 a month grocery allowance
- Free meal delivery to assist with nutritional support during at-home recovery
- Free aids like a non-slip bathmat and elastic shoelaces for those recovering from a joint replacement
- Over-the-counter medicine allowance
- Preventative and comprehensive dental support
- 24/7 access to virtual care
- Free SilverSneakers gym membership

MVP's DualAccess plan is available throughout counties in the Capital Region, Mid-Hudson Valley, and Rochester regions, including: Albany, Columbia, Dutchess, Greene, Monroe, Orange, Putnam, Rensselaer, Rockland, Saratoga, Schenectady, Sullivan, Ulster, and Westchester. Learn more about the MVP DualAccess plan at [MVPDualAccess.com](https://www.mvphealthcare.com/MVPDualAccess.com).

MVP Thanks Our Robust Network of Providers

MVP is grateful for our robust network of Participating Providers who offer high quality care to Members in these plans. MVP believes this 5-Star designation reflects MVP's commitment to being a partner throughout a Member's Medicare journey, with a team of experts available to help them find the right plan for their needs, get the most from their benefits, and provide extra support if challenges arise. MVP celebrates this highest distinction with all their dedicated providers.

If you have a patient who is considering a new Medicare Advantage plan or looking at plan options, please consider referring them to an MVP representative. There are specialists available to meet with them and explain their options.

If you would like to have MVP plan information in your office, please contact your Professional Relations Representative. You can also direct your patients to [joinMVPmedicare.com](https://www.mvphealthcare.com/joinMVPmedicare.com) for more information.

*Every year, Medicare evaluates health benefit plans based on a 5-star rating system. See Centers for Medicare & Medicaid Services (CMS) 2023 Medicare Part C & Part D Star Rating Data, Medicare.gov Medicare Plan Finder, October 6, 2023.

To view all communications, visit [mvphealthcare.com/FastFax](https://www.mvphealthcare.com/FastFax)

Questions? Contact your MVP Professional Relations Representative or call the MVP Customer Care Center for Provider Services at 1-800-684-9286.

