Flexible Spending Account (FSA) Claim



Instructions for Completing this Form and Submitting Your Claim

Complete Section 1, Employee Information.

Complete Section 2 and/or Section 3.

List expenses by date and arrange the supporting statements in the same order. Circle the service dates on your documentation. If you have several statements from the same provider, you may subtotal them and list them on one line with a range of dates.

- For day care claims, complete Section 2: Dependent Care Assistance Expenses.
- For health care claims, complete Section 3: *Unreimbursed Medical Benefit Expenses*. The amount column should be the amount you are requesting after any insurance payment or provider discount for each expense.

Enclose the required documentation*.

Documentation should be a written statement from the dependent care or medical (e.g., doctor, hospital, pharmacy) provider of the service or an insurance company benefits statement showing all of the following:

- The name of the dependent care or medical service provider.
- The date or range of dates of the medical service or day care. Although this date may be the same as the date paid, it must be clear on what date the service was provided. The service must have already been provided.
- A description of the service provided, such as, "dental cleaning" for medical care expense, or "day care" for day care expense.
- The name of the person or persons receiving the services or dependent care.
- The cost of the service, not just the amount paid.
- *Dependent Care claims only, you must either provide documentation from the day care provider, or have the provider complete Section 2, including the Provider Attestation. You do not need to do both.

Claims submitted without the above documentation cannot be processed and will be returned to you.

Sign the claim form.

Keep a copy of the claim form for your tax records.

Submit the completed claim with all supporting documentation.

Online or Create a claim and upload

Mobile App: supporting documentation at

 $\label{eq:main_model} \textbf{mvphealthcare.wealthcareportal.com} \\ \textbf{or using the myHealthSpend mobile app}^{\dagger} \\$

Mail: ATTN: FLEXIBLE BENEFITS DEPT

MVP HEALTH CARE PO BOX 2207

SCHENECTADY NY 12301-2207

Fax: **315-234-6146**

Email: myspendingaccounts@mvphealthcare.com

Over-the Counter Medications

There are additional filing requirements for plans allowing over-the-counter medications under the medical FSA:

- The receipt or documentation from the store must include the name of the medication printed on the receipt. This information must be provided by the store, not just listed on the claim form.
- To claim vitamins, herbs, or nutritional supplements, you must have a written diagnosis of the medical condition and prescription of all specific items for that condition on file with MVP. You must renew this physician notice every 12 months and file it with MVP with the first claim submitted for those items each plan year.

Orthodontics

Requests may be reimbursed for a reasonable monthly payment on or after the payment is due and paid. The payment must be a reasonable approximation of the value of each month's service. You may only file claims for orthodontic payments while treatment is in process. You must submit a paid receipt from your orthodontist or a photocopy of the monthly coupon and your check. Prepayments are not allowed. You must submit a written statement from the orthodontist showing the charge for the initial installation work, when it was completed, and a paid receipt to claim an initial down payment or appliance fee.

Medical Equipment

Medical equipment claims require a letter from a physician every 12 months stating the nature of your medical condition, the specific equipment needed, and that the equipment is essential to the treatment of the condition.

Claims payment and account information are available 24 hours a day, seven days a week.

A complete history, including available funds, can be accessed by visiting **mvphealthcare.wealthcareportal.com** or on the **myHealthSpend** mobile app.

"Visit the App Store" or Google Play" to download myHealthSpend on your mobile device. (MSG&DATA rates may apply).



Questions? We're here to Help!

Call **1-888-222-9931** for assistance or email **myspendingaccounts@mvphealthcare.com**.



Flexible Spending Account (FSA) Claim for Dependent Care Assistance and Unreimbursed Medical Benefit Expenses

	Employer Group Name					Employer Group No.	
	Employ	ee Information (pleas	e print)				
Employee Na		irst, middle initial)			ployee Social Securit appropriate)	y No. or MVP Subs	criber ID No. (EID)
Street Address				City		State 2	Zip Code
Section 2:	Depend	ent Care Assistance F	xnenses (Day (Care, Babysitting,etc) (nlease print)		
Dates Care P		Dependent Name	Name	e, Address, and Taxpayer ID re Provider		No. (SSN)	Cost for Care Period
							\$
							\$
							\$
							\$
*Claims for fut	ure service	s are not eligible for reimbl	ursement. Tota	ıl Dependent Care Rein	nbursement Amoun	it Requested 🕨	\$
Section 3: Unreimbursed Dates Medical Care Provided From To Patie		bursed Medical Benefi Patient Name	Relationship to Employee in Section 1 Medical Provider N		General Medical Expense Description (Include medical condition for over-the-counter items)		Amount That is Your Responsibility
			☐ Self				\$
			☐ Self				\$
			☐ Self				\$
			☐ Self				\$
[†] Arrange documentation in the same order as listed above. Total Medical Reimbursement Amount Requested ▶							
				xplanation of Benefits (E sufficient documentation.	OB) statement for each	n evnense listed ah	\$