

Get to Know Your Member ID Card



Your MVP Member ID card is the key to your coverage. It is designed to give you quick access to the information you need most.

How it works:

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| MVP Plan Type Use your plan type to search for providers and facilities using our <i>Find a Doctor</i> tool at mvphealthcare.com . | <p><i>Sample ID Card Front</i></p> |
| Subscriber/Member Information Name and ID number for the primary plan subscriber. | |
| Dependents Names and ID numbers for any plan dependents, if applicable. | |
| Group Information This is where members will find the group number, if applicable. | |
| Pharmacy Information This is information to be used by pharmacists. | |
| Costs Key cost share information such as co-pays or co-insurance, if applicable. | |

mvphealthcare.com

Member Services/Customer Care Center: 1-8XX-XXX-XXXX
TTY: 1-8XX-XXX-XXXX

Pharmacy Information: 1-8XX-XXX-XXXX

Mental Health/Substance Use Disorder Help: 1-8XX-XXX-XXXX
24/7 Online Doctor Visits: myvisitnow.com

Provider Services Department: 1-8XX-XXX-XXXX
Pharmacies | CVS Caremark: 1-8XX-XXX-XXXX
mvphealthcare.com/providers

Send claims to:
MVP Health Services Corp.
PO Box 2207
Schenectady, NY 12301-2207

MAGNACARE[®] AWAY FROM HOME CARE

Sample ID Card Back

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| Important! | This is where members will find our web address and the MVP Customer Care Center phone number. |
| Information for Members | Helpful contact information for members is included on the top half of the card. |
| Information for Providers | Important contact information for providers to use. |
| Out-of-Area Information | The available provider networks, used by providers to price out-of-area or out-of-network claims if applicable based on plan type. |

Need a replacement ID card?

Sign in at mvphealthcare.com to access your ID cards or order a replacement. You can also use the myMVP mobile app to view your card, send your ID card by email or fax, and order replacement cards, as needed.

Find a Doctor or Facility

Use your MVP Member ID number or MVP Plan Type to search for doctors and facilities that are in your network - ensuring you get customized results based on your plan. Visit mvphealthcare.com/findadoctor to get started.

Health benefit plans are issued or administered by MVP Health Plan, Inc.; MVP Health Insurance Company; MVP Select Care, Inc.; and MVP Health Services Corp., operating subsidiaries of MVP Health Care, Inc. Not all plans available in all states and counties.