# Summer of good health!

## **MVP has Living Well Programs for Your Patients**

MVP Health Care® (MVP) offers a variety of classes and workshops at all activity levels for the people in the communities we serve. Living Well means being informed about the best ways to take care of themselves—physically, emotionally, financially, or otherwise. We recognize that your patients may need extra support these days, and we encourage you to make them aware of the many virtual classes and workshops available from MVP.

### **Understanding Blood Pressure**

### Wednesday, August 3, 12-12:45 pm

This program will help you better understand blood pressure, why the numbers matter, and what lifestyle habits are important for managing healthy levels.

# Positively Managing a Chronic Condition

### Wednesday, August 10, 12-12:30 pm

Learn about living your fullest while managing a chronic condition. We will review simple self-management techniques that can be applied to your daily life.

### Mental Health Awareness

#### Wednesday, August 17, 12-1 pm

Debunk mental health myths while discussing ways to care for our emotional well-being.

The Living Well programs listed above are only a sampling of the many offerings from MVP and are available to everyone. To learn more about MVP Living Well Programs, visit

mvphealthcare.com/calendar and please encourage your patients to participate throughout the year.

# Summer 2022

Volume 18 Number 3

#### Let's Deliver

health insurance built around





## We welcome your comments.

Healthy Practices MVP Health Care Professional Relations Dept PO Box 2207 Schenectady NY 12301-2207

mvphealthcare.com/providers MVPPR@mvphealthcare.com

**Customer Care Center** 

for Provider Services

1-800-684-9286

# **Prescribing Exercise for Daily Health**

Most people recognize that physical activity plays a role in their overall health, but they are not always committed to making meaningful changes to be more physically active. Evidence proves that physical activity is an extension of medical health and can help prevent serious health conditions such as heart disease, obesity, diabetes, and stroke. So how do you sell exercise

continued on next page...





# Prescribing Exercise for Daily Health continued

# Providing Motivation for Your Patients

Providers must consider what motivates or contributes to the overall happiness of the patient. When it comes to the discussion of exercise, studies show that providers must promote the idea of choice for their patients to impact long term success.

"Framing" allows you to narrow and pinpoint what problem

you are solving. Better framing leads to better solutions. For example, studies have shown that if you recommend that your patients walk for fun versus walk for exercise, the likelihood of sustaining the activity and having better health outcomes may increase. By "marketing" exercise for pleasure or as quality time with friends and family you can potentially net better results.

Additionally, patients need evidence that they are making progress. If they have to wait for "proof" (weight loss, lower blood pressure, or improved cholesterol) you run the risk that they might quit. By promoting the value of feeling better, or lifted mood through exercise, you are providing them with positive results that can be immediately recognized.

The American College of Sports Medicine published an article containing six evidence-based issues to help clinicians understand how to make physical activity more motivating for patients to sustain. The article titled From a Vital Sign to Vitality: Selling Exercise So Patients Want to Buy It can be found at

acsm-csmr.org.

## **MVP** is Bringing Fitness to Our Communities this Summer

To continue the theme of good health for all, MVP has partnered with the National Fitness Campaign (NFC) to bring outdoor fitness courts to cities within New York.

Thirteen new free fitness courts (and counting!) are opening starting as early as this summer in communities across MVP service areas. MVP is also actively working to develop future sites in Vermont.

The fitness courts are for people of all ages and abilities and no extra equipment is necessary. Participants will get a great workout using their own body weight and will have access to a free fitness court app that will coach them along the way.

We encourage you to tell your patients about these new courts opening within the areas they live and work.



# The new fitness courts will begin appearing in the following locations from now through September 2022:

- Haverstraw, NY
- Brockport, NY
- Greece, NY
- Schenectady Community College, NY
- City of Schenectady, NY
- City of Troy, NY (four Fitness Courts)
- Amsterdam, NY
- Town of Union, NY
- City of Rochester, NY
- West Seneca, NY
- Rosendale, NY
- Albany College of Pharmacy, NY
- Depew, NY
- Sardinia, NY
- Monticello, NY

NFC is a wellness consulting firm—founded in San Francisco, California in 1979—that offers grant funding, project management, and master planning services to cities, schools, and sponsors to build healthy communities. For more information about the MVP Fitness Courts visit, **nationalfitnesscampaign.com/newyork**.





# 2022 Asthma Action Plan Mailing

Each year before the back-to-school season begins, MVP mails Asthma Action Plans to New York State and Vermont Members aged 6–17 who have an asthma diagnosis. MVP wants to make sure that families are prepared and thinking about the care of their child's asthma while at school. The 2022 Asthma Action Plans will be mailed this summer, along with a letter encouraging parents to take the Asthma Action Plan to their child's doctor to complete. The purpose of this Plan is to help families become proactive and anticipatory with respect to asthma exacerbations and their control. The Asthma Action Plan should be used as an education and communication tool between the provider, the Member living with asthma, and his or her family.

# Questions that you can discuss with the Member and his/her parents include:

- What would you like to see happen when managing your child's asthma at school?
- What is the most important thing about managing your child's asthma in school?
- What do you need to do to have this happen?

The Member/family should be able to demonstrate an understanding of the plan and the appropriate use of medicines. In addition, this form has been designed for the PCP to use with families who need a simple asthma management regimen. Once a family has become more informed about asthma, a plan can be developed

with additional flexibility in treatment. Families should be given additional educational materials about asthma, peak flow monitoring, and environmental control. A spacer should be prescribed for all patients using an MDI.

A copy of the Asthma Action Plan should stay with the family, another copy should be provided to the school or daycare, and a copy should be on file with the Provider. For additional tools and resources on Asthma management, visit **mvphealthcare.com/PQIR**,

then select Respiratory.

### **MVP Case Management**

### **Collaborating with You**

MVP offers dedicated Case Management programs to MVP Members living with multiple or chronic health concerns, both physical and behavioral. Drawing on the combined strength of our registered nurses, respiratory therapists, social workers, registered dietitians, and other health care professionals, MVP offers a highly focused, integrated approach that promotes quality, cost effective health care. As part of our business agreement, representatives of the MVP Case Management team will at times need to contact your practice to obtain health information and/or request information regarding our Members. The information requested is HIPAA-compliant and helps ensure a collaborative partnership between MVP and your office to give your patients—our Members, the best possible care. We appreciate your timely response to requests from our team.

## Preventive Health Care Payment Policy Update

In accordance with the New York State Circular Letter No. 4, MVP has updated its policy regarding the Prevention of Colorectal Cancer. The updated policy can be reviewed at **mvphealthcare.com/policies** then select *Payment Policies*, *Effective July 1, 2022.* 

To read the Insurance Circular Letter No. 4 (2022), visit ny.gov.



# Provider Policies and Payment Policies Effective July 1, 2022

MVP Provider Policies and Payment Policies includes revisions on operational procedures, plan type offerings, and clinical programs. The policies are designed to serve as a reference tool for Providers and facilities. The following policies have been updated, with an effective date of July 1, 2022, and are posted at **mvphealthcare.com/policies**.

| PROVIDER POLICY UPDATES EFFECTIVE JULY 1, 2022 | Mid-Level Providers  |  |  |
|--|--|--|--|
| Appeals Process                                | Multiple Surgery (VT Only)   |  |  |
| Behavioral Health                              | National Drug Code (NDC)   |  |  |
| Claims   | Occupational Therapy (OT)  |  |  |
| Credentialing                                  | Physical Therapy (PT)  |  |  |
| New York State Government Programs             | Preventive Health Care   |  |  |
| Quality Improvement                            | Radiology  |  |  |
| Utilization and Case Management                | Speech Therapy (ST)  |  |  |
|  | Telehealth   |  |  |
| PAYMENT POLICY UPDATES EFFECTIVE JULY 1, 2022  | Telemental Health Services   |  |  |
|  | Transitional Care Management   |  |  |
| Audio-Only (VT Only)                           | Vaccine Administration (VT Only)   |  |  |
| COVID-19 Lab Testing                           | Viscosupplementation of the Knee: Non-Coverage for Medicaid Manage Care                          |  |  |
| Durable Medical Equipment                      | (MMC) Plans (New Policy)   |  |  |
| Elective Delivery for Provider and Facilities  | Viscosupplementation of the Knee: Non-Coverage for Medicaid Manage Care (MMC) Plans (New Policy) |  |  |
| Locum Tenens                                   |  |  |  |

### **Provider Annual Notice**

As part of the MVP commitment to the accreditation standards of the National Committee for Quality Assurances (NCQA) and to comply with state and federal government regulations and mandates, MVP publishes regulatory and compliance content on mvphealthcare.com. Annual Notices include upgrades regarding Member's Rights and Responsibilities, Member Complaint and Appeal Process, MVP's Privacy Notice, Confidentiality and Privacy Policies Protection of Oral, Written, and Electronic Protected Health Information, HIPAA reminder about faxes, Medical Management Decisions, Pharmacy Benefit Management, Utilization Management Criteria, Practitioner Appeals, MVP Non-Compliance Policy, Utilization Management Criteria, Practitioner Appeals, Utilization Management Processes, Out-of-Network Requests, Transition of Care for Members of Practitioner leaving the MVP Provider Network, Transition of Care for New MVP Members, Transition of Pediatrics to Adult Care, Specialist as a Primary Care Physician, Emergency Services, New Technology assessment, MVP Medical Record Standards and Guidelines, Nondiscrimination in Health Care Delivery, Advance Directives, The MVP Quality Improvement Program, Invitation to Join the MVP Quality Improvement Program, Practitioner Credentialing and Recredentialing Process, Provisional Credentialing Requirements for New York State Physicians, Report Suspected Insurance Fraud/Abuse, Self-Treatment and Treatment of Immediate Family Member, MVP Meets Members' Cultural and Linguistic Needs, and the MVP Participating Provider Directory. To view the 2022 Provider Annual Notices, visit mvphealthcare.com, then select Notice of Privacy Practices and Compliance at the bottom of the page, and then select Legal Notices/Reports.

The information, including but not limited to, text, graphics, images and other material contained in this publication is for informational purposes only and no warranty or representation is made that the information is error-free. The information contained in this publication may include inaccuracies and/or errors, or be outdated as changes may occur at any time without notice. The purpose of this publication is to promote broad provider understanding and knowledge of various general health plan topics. Please contact MVP Professional Relations Staff with any questions, concerns, or comments that you have concerning any information in this publication.

### **Using Z Codes**

# The Social Determinants of Health Data Journey to Better Outcomes for Patients

Social Determinants of Health (SDOH) are the conditions in the environments where people are born, live, learn, work, and play. "Z Codes" can be used to help pinpoint specific conditions that have an impact on the health and wellness of your patients. SDOH-related Z codes ranging from Z55-Z65 are the ICD-10-CM encounter reason codes used to document SDOH data. Using SDOH Z codes can help to improve the quality of health care for your patients. For more information on how to use Z codes, visit cms.gov/files/document/zcodes-infographic.pdf.

# Prior Authorization for Pharmacy Requests

To ensure prior authorization requests for prescriptions are received and reviewed in a timely manner, MVP is asking all offices that utilize "memory buttons" to save fax numbers to verify that the numbers are accurate. Below, please find the two forms that should be utilized for prescription requests and the appropriate fax numbers where they should be returned to MVP.

### The two forms are:

- NYS Medicaid Prior Authorization Request Form for Prescriptions
  - Fax completed form to **1-800-376-6373**
- Prior Authorization Request for Prescriptions
  - For Medicare Advantage Plan Members, fax the completed form to 1-800-401-0915
  - For all other MVP Members, fax the completed form to 1-800-376-6373

The forms can be accessed at **mvphealthcare.com/Providers**, then select *Forms*, then *Prior Authorization*, then select the appropriate form under the *Pharmacy* section.

# Closing Gaps in Care

### **Gaps in Care Reports**

MVP would like to stress the importance of scheduling Members for preventive health maintenance screenings and diagnosis related services that need to be performed by December 31, 2022. **The monthly Gaps in Care (GIC)** report helps provider practices find those Members and is a valuable tool to help improve HEDIS/quality rates.

# Here Are Helpful Reminders About Medical Record Submissions

- Make sure Member name and date of birth (DOB) are shown on each document. If a report does not include DOB, add a demographic sheet (or similar) to avoid a call for date of birth validation
- If a Member has had a name change and documentation needed shows a former name, include a demographic sheet showing both names and DOB to avoid a call for name validation. If the patient is registered with your local RHIO, a list of all names that have been used can be found in their demographic documents
- Send all pages of office notes to include provider signature.
   This will help avoid calls for the complete note
- Please do not send documentation not specifically outlined in the GIC cover page detail
- Contact us: mvpgapclosures@mvphealthcare.com for more guidance with your submissions

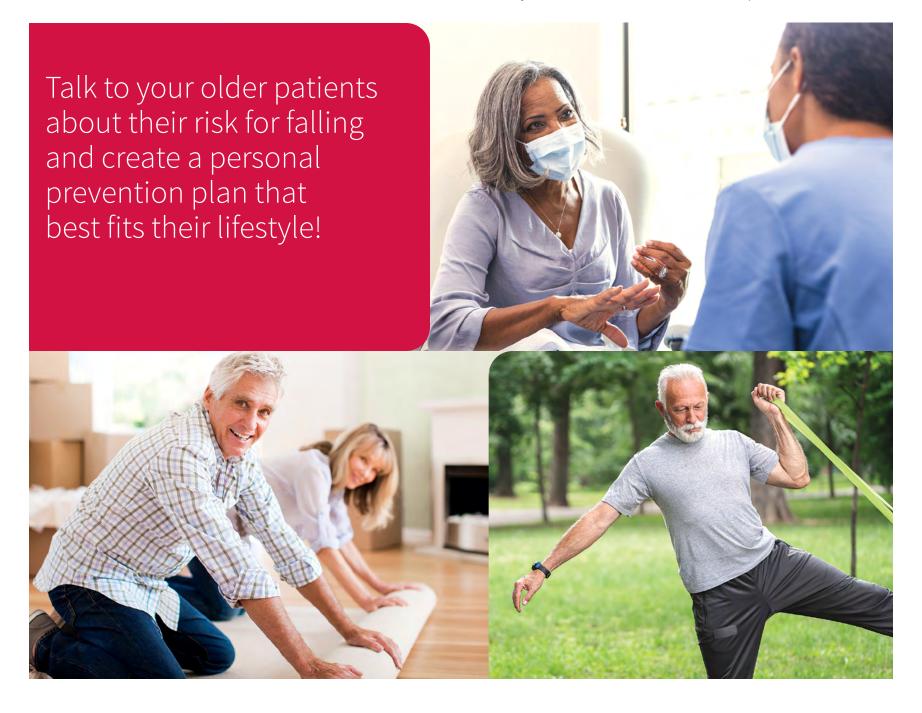
MVP offers additional tools and resources to help your practice close gaps in care. Visit **mvphealth.com/providers**, select *Reference Library* and then select *HEDIS Measures and Gaps in Care Resources*.

### **HEDIS Chart Collection**

MVP would like to extend a sincere thank you for your participation in the annual HEDIS chart collection and making it a successful season! We know this is a busy time for you and your staff. MVP appreciates your ongoing support and collaboration to ensure our Members continue to receive excellent care. If you have any questions on submission of data to support gap closures yearround, please email **mvpgapclosures@mvphealthcare.com** to connect with the appropriate Quality staff.

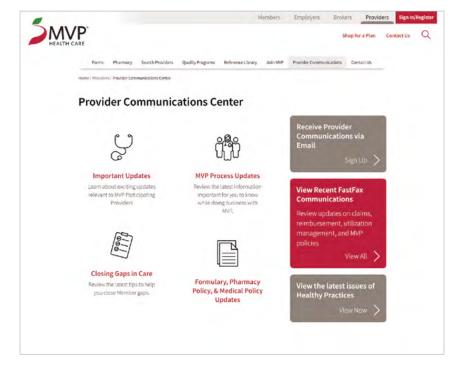
## **Fall Risk Management**

The fear of falling becomes more common as people age. Studies show that a fear of falling can keep older adults from going about their normal activities and, as a result, they may become frailer, which actually increases their risk of falling. Talk to your older patients about their risk for falling and create a personal prevention plan that best fits their lifestyle. To help get the conversation started, download the MVP brochure *Take Control and Prevent Falls*. Visit **mvphealthcare.com/providers**, select Quality Programs, scroll down to *View Guidelines and Documents*, and select *Caring for Older Adults*. To request printed brochures, contact your MVP Professional Relations Representative.





MVP strives to continuously improve our communications with you, our valued Provider Partners. With that in mind, we have developed the Provider Communications Center—a central location for important updates, gaps in care information, MVP process updates, and more. It also includes links to valuable resources and information to help you do business with MVP. Additionally, you are just a click away from reviewing all timely announcements on the Provider FastFax page, as well an archive of previously published issues of Healthy Practices.



We will continue to add relevant content, so be sure to add this page to your favorites.

To review, visit mvphealthcare.com/providers/communications-center.

### New York State (NYS) 2022-2023 Performance Improvement Project (PIP)

# Improving Rates of Preventive Dental Care for MMC Adult Members Ages 21–64 Years

Low-income adults suffer a disproportionate share of dental disease and are nearly 40% less likely to have a dental visit in the past 12 months, compared to those with higher incomes. Poor oral health can increase risks for chronic conditions such as diabetes, heart disease, and tooth decay—currently the most common chronic disease in the US. The NYS Department of Health (NYSDOH) recognizes the importance of annual dental visits and good oral health for the Medicaid Managed Care (MMC) population and is the foundation for the NYS PIP Improving Rates of Preventive Dental Care for MMC Adult Members Ages 21-64 Years. To help improve preventive dental care rates among this population, MVP will focus on three areas:

- Annual dental visits
- Emergency department for non-traumatic dental conditions
- Social determinants of health

Visit mvphealthcare.com/providers/communications-center and select Closing Gaps in Care, then select Improving Rates of Preventive Dental Care to review the NYS PIP and how primary care teams can help Members understand the importance of oral health in the context of their overall health and reinforce the importance of annual dental visits and preventive care.

# Must Listen: Virtual-To-Physical-Care Continuum

If you haven't already, please check out our collaborative discussion regarding telehealth in general, and how we can all work together to achieve an optimal virtual-to-physical-care continuum in the future. The two-part podcast can be accessed at **mvphealthcare.com/providers/podcast**.

### The Lifeline 988 to Launch July 16, 2022

On July 16, the **National Suicide Prevention Lifeline** (NSPL) will launch 988 as the new three-digit dialing code available to everyone across the U.S. "988" will route callers directly to the NSPL and will provide free and confidential emotional support to people in suicidal crisis or emotional distress 24 hours a day, 7 days a week. Every year, more people die by suicide than in car accidents, and suicide is the second-leading cause of death among young people in the U.S. By promoting this resource to your patients, you will assist in connecting them to mental health resources in their time of need. Find out more about The Lifeline and 988 by visiting **suicidepreventionlifeline.org/current-events/the-lifeline-and-988**.

## **Medical Policy Updates**

Below is a recap of the Medical Policies that went into effect May 1, 2022. All policies are reviewed at least once annually. For more detailed information on these changes, please review **mvphealthcare.com/Fastfax** or visit **mvphealthcare.com/Providers** and *Sign In* to your account, and select *Resources*, then *Medical Policies*.

| MEDICAL POLICY NAME  |
|--|
| Acute Inpatient Rehabilitation   |
| Artificial Intervertebral Discs-Cervical and Lumbar                            |
| Autism Spectrum Disorder NY  |
| Benign Prostatic Hyperplasia (BPH) Treatments                                  |
| Biofeedback Therapy  |
| Bone Growth Stimulator   |
| BRCS Testing (Genetic Testing for Susceptibility to Breast and Ovarian Cancer) |
| Cardiac Output Monitoring by Thoracic Electrical Bioimpedance                  |
| Cell-Free Fetal DNA-Based Testing for Fetal Aneuploidy                         |
| Clinical Guideline Development, Implementation, and Review Process             |
| Cochlear Implants and Osseointegrated Devices                                  |
| Epidermal Nerve Fiber Density Testing  |
| Heart and Kidney Transplant Rejection Testing                                  |
| Home and Community Based Services (HCBS) Children's                            |
| Infertility Services (Basic)   |
| Medical Policy Development, Implementation, and Review Process                 |
| Mental Health Services   |
| Minimally Invasive GI Procedures   |
| Sacral Nerve Stimulation   |
| Skin Endpoint Titration  |
| Speech Generating Devices  |
|  |

#### MEDICAL POLICY UPDATES EFFECTIVE JUNE 1, 2022

#### **MEDICAL POLICY NAME**

Continuous Glucose Monitoring

COVID-19 Related Medical Management

Custodial Care Long Term (LT) Placement in a Nursing Home (NH) for MVP Medicaid Managed Care

Electromyography and Nerve Conduction Studies

Erectile Dysfunction

External Breast Prosthesis

Extracorporeal Shock Wave Therapy

Fluorescence In Situ Hybridization (FISH) Testing for Bladder Cancer

Hospice Care

Inhaled Nitric Oxide (INOmax)

Joint Replacement for Hallux Rigidus

Laser Treatment of Port Wine Stains

Leadless Cardiac Pacemakers

Orthotic Devices (other than therapeutic diabetic footwear)

Percutaneous Vertebral Augmentation (PVA)

 $\hbox{Personal Care and Consumer Directed Services for MVP Medicaid Managed Care}$ 

 ${\bf Prophylactic\,Mastectomy\,and\,Prophylactic\,Oophorectomy}$ 

Prosthetic Devices (External) Eye and Facial and Scleral Shells

Sinus Surgery-Endoscopic

Umbilical Cord Blood Banking

Ventricular Reduction Surgery

## **Pharmacy Policy Updates**

Below is a recap of the Pharmacy and Formulary updates that went into effect from April 1 to June 1, 2022. All policies are reviewed at least once annually. For more detailed information on these changes, please review updates at **mvphealthcare.com/FastFax.** 

### EFFECTIVE JUNE 1, 2022

| PHARMACEUTICAL POLICY NAME  | STATUS              |
|---|---------------------|
| Valchlor  | Reviewed/No Changes |
| Eylea   | Reviewed/No Changes |
| Topical Agents for Pruritus   | Reviewed/No Changes |
| Cosmetic Drug Agents  | Updated             |
| Psoriasis Drug Therapy  | Updated             |
| Psoriatic Arthritis Drug Therapy–Effective April 1, 2022            | Updated             |
| Onychomycosis   | Reviewed/No Changes |
| Duchenne Muscular Dystrophy–Effective April 1, 2022                 | Updated             |
| Formulary Exception for Non-Covered<br>Drug–Effective April 1, 2022 | Updated             |
| CAR-T Cell Therapy  | Updated             |
| Drug Utilization Review and Monitoring Program                      | Reviewed/No Changes |
| Luxturna  | Reviewed/No Changes |
| Parsabiv  | Reviewed/No Changes |
| Preventive Services-Medication–Effective April 1, 2022              | Reviewed/No Changes |
| Pain Medications–Effective March 22, 2022                           | Reviewed/No Changes |
| Zoladex-Medicaid Effective May 14, 2022                             | New Policy          |
|   |                     |

## **Formulary Updates**

#### COMMERCIAL, MARKETPLACE, AND MEDICAID

New Drugs (recently FDA approved, prior authorization required, Tier 3, non-formulary for MVP Medicaid)

| DRUG   | COMMERCIAL | MEDICAID      | MEDICARE  |
|--|------------|---------------|---|
| Vyvgart <sup>™</sup><br>(efgartigimod<br>alfa-fcab)    | Medical    | Medical       | Medical Part D,<br>Non-formulary                        |
| Leqvio <sup>®</sup> (inclisiran)                       | Tier3      | Non-Formulary | Non-Formulary   |
| Recorlev° (levoketoconazole)                           | Tier3      | Non-Formulary | Non-Formulary   |
| Adbry <sup>™</sup><br>(tralokinumab-<br>ldrm)          | Tier 3     | Medical       | Non-Formulary   |
| Kimmtrak°<br>(tebentafusp-tebn)                        | Medical    | Non-Formulary | Medical Part D, Tier<br>5 if RxCUI becomes<br>available |
| Vabysmo°<br>(faricimab-svoa)                           | Medical    | Non-Formulary | Medical Part D,<br>Non-formulary                        |
| Enjaymo™<br>(sutimlimab-jome)                          | Medical    | Non-Formulary | Medical Part D,<br>Non-formulary                        |
| Apretude<br>(cabotegravir)                             | Medical    | Non-Formulary | Medical Part D, Tier<br>5 if RxCUI becomes<br>available |
| Tarpeyo™<br>(budesonide-con-<br>trolled release)       | Tier 3     | Non-Formulary | Non-Formulary   |
| Dartisla ODT™<br>(glycopyrrolate)                      | Tier3      | Non-Formulary | Non-Formulary   |
| Soaanz <sup>®</sup> (torsemide)                        | Tier3      | Non-Formulary | Non-Formulary   |
| Pemfexy™<br>(pemetrexed)                               | Medical    | Non-Formulary | Medical Part D,<br>Not Covered                          |
| Seglentis <sup>e</sup><br>(celecoxib/<br>tramadol)     | Tier 3     | Non-Formulary | Non-Formulary   |
| Cibinqo™<br>(abrocitinib)                              | Tier3      | Non-Formulary | Non-Formulary   |
| Fleqsuvy <sup>™</sup> Oral<br>Suspension<br>(baclofen) | Tier3      | Non-Formulary | Non-Formulary   |
|  |            |               |   |

# DRUGS REMOVED FROM PRIOR AUTHORIZATION: COMMERCIAL AND EXCHANGE

| Kloxxado                              |  |
|---------------------------------------|--|
| Kerendia (Non-formulary for Medicaid) |  |
| Rylaze (medical)                      |  |

### DRUG EXCLUSION

Saphnelo (medical)

| Brexafemme |  |
|------------|--|
| Azstarys   |  |

### NEW GENERICS

| DRUG   | COMMERCIAL                                    | MEDICAID                                      | EXCHANGE                                      |
|--|---|---|---|
| Cuvposa solution<br>(Glycopyrrolate<br>solution)       | Tier 1  | Tier 1  | Tier 2  |
| Dexilant<br>(Dexlansoprazole)                          | Tier 1 with quantity limit 2 capsules per day | Tier 1 with quantity limit 2 capsules per day | Tier 2 with quantity limit 2 capsules per day |
| Restasis<br>(Cyclosporine<br>ophthalmic<br>emulsion)   | Tier 1  | Tier 1  | Tier 2  |
| Selzentry<br>(Maraviroc)                               | Brand Tier 2, generic<br>Tier 1               | Brand Tier 2,<br>generic Tier 1               | Brand Tier 2, generic<br>Tier 2               |
| Deferiprone<br>(Ferripox)                              | Tier 1  | Tier 1  | Tier 2  |
| Combigan<br>(Brimidone<br>tartrate-timolol<br>maleate) | Tier 1  | Tier 1  | Tier 2  |

## **Miscellaneous Updates**

### MEDICAID EFFECTIVE MARCH 22, 2022

New Medication Assisted Treatment (MAT) Formulary Requirement

- On December 22, 2021, Governor Hochul signed Chapter 720 of the Laws of 2021. This law amends Social Services Law and the Public Health Law, in relation to medication for the treatment of substance use disorders. Effective March 22, 2022, prior authorization will not be required for medications used for the treatment of substance use disorder when prescribed according to generally accepted national professional guidelines for the treatment of a substance use disorder.
- Current quantity limits on this category will still apply
- Managed Care Plans are required to align to the Fee-For-Service formulary for a single Statewide MAT Formulary. More information is available on the NYS DOH's website at newyork.fhsc.com/providers/mat.asp



# Lab Test Collection Pilot Program

Last quarter, MVP announced our collaboration with BioReference Laboratories to provide MVP Members an easy way to complete their medically necessary lab testing. Since then, we have launched a pilot program for what we hope will be a simple and easy way for Members—and their Providers—to close certain gaps in care.

The pilot program uses a standing order protocol to trigger homebased lab test collection orders for MVP Medicaid Members who are overdue for diabetes-related testing.

Currently, the pilot includes MVP Medicaid Members who:

- 1. Have a diagnosis of type 2 diabetes; and
- 2. Have no record of recent HbA1c test, urine Albumin-Creatinine Ratio, or fasting lipid panel

Identified Members are offered the option to schedule homebased lab collection with Scarlet Health. Scarlet lab technicians will send lab specimens to be processed at a BioReference Laboratories facility. Results are available to the patient through the BioReference secure patient portal and will also be sent to the listed Primary Care Provider via fax.

MVP is working with our virtual care partner to conduct immediate clinical outreach for all patients with an abnormal result. The virtual care Provider will assess the patient and facilitate next steps, including follow up directly with the patient's Provider. The patient's Provider will be sent a copy of that visit note for your records.

The gap closure will be credited to the Member's attributed Provider. We expect this to have positive results for both Providers and MVP's quality scores. We appreciate your support of this initiative. For more information, or if you would like to partner with MVP in bringing this solution to your patients, please contact your Professional Relations Representative.





625 State Street Schenectady, NY 12305-2111







# MVP IN THE COMMUNITY Highland Park Conservency

On a beautiful spring morning in April in historic Highland Park, Team MVP weeded and prepped lilac trees for an upcoming Lilac Festival at Highland Park Conservancy in Rochester, NY.







