

## MY2022 Chart Submission Requirements for: Transitions of Care (TRC) Measure

TRC aims to improve coordination of care between health care providers and facilities. Effective coordination of care between providers, patients, and caregivers requires documentation of **four critical elements**. To meet MY2022 chart submissions requirements for HEDIS TRC, please send records to show each of the following:

- 1. Notification of Inpatient Admission in the Outpatient Record:** documentation requirements **must include one** of the following:
  - Dated communication about admission between inpatient and outpatient providers via **fax, email, phone encounter, admission/discharge/transfer (ADT) alert system, or Regional Health Information Organization (RHIO) notification (i.e.HIXNY)**
    - The date of the transmission must be clear on the record
  - Documentation of a pre-op clearance visit prior to a planned admission may also be used in place of the above
- 2. Receipt of Discharge Information in the Outpatient Record:** documentation requirements **must include one** of the following:
  - Dated communication about discharge between inpatient and outpatient providers via **fax, email, phone encounter, ADT, or RHIO notification (i.e.HIXNY)**
    - The date of the transmission must be clear on the record and occur on the date of discharge through two days after discharge
    - The discharge notification must include all details of the admission, such as that found in a discharge summary
    - **Do not submit the entire record of the inpatient stay**
  - The discharge notification may occur between the patient's health plan (i.e. Case Management) and the outpatient provider
- 3. Patient Engagement After Inpatient Discharge in the Outpatient Record:** documentation requirements **must include one** of the following:
  - Evidence of an outpatient office visit, telehealth, or telephone encounter conducted within 30 days after discharge as a follow-up to the hospitalization—patient engagement may also be documented during a home care visit.
  - If the patient is unable to communicate with the provider, documentation of interaction between the Member's caregiver and the provider meets criteria
  - **This submeasure can be satisfied with a claim for the applicable visit type**

- 4. Medication Reconciliation Post-discharge in the Outpatient Record:** documentation requirements **must include one** of the following:
- On the date of discharge from an acute (hospital) or non-acute facility (rehab center, skilled nursing facility, nursing home) in the discharge summary indicating discharge medications were reviewed at that time
    - There must be evidence that the discharge summary was filed in the outpatient chart on the date of discharge through 30 days after discharge
  - Outpatient medication reconciliation must occur on the date of discharge or within 30 days of discharge
  - Medication reconciliation can also occur simultaneously with the patient engagement visit
  - Medication reconciliation may be conducted in person or via telephone or telehealth encounter; the patient does not need to be present; may be reviewed with the Member's caregiver
  - Documentation of the current medications with evidence that the Member was seen for a post-discharge follow-up visit (i.e. during a patient engagement visit) requires the provider to indicate they were aware of the Member's **inpatient hospitalization**; notations such as “hospitalization,” “inpatient stay” or “discharged” are key statements of provider awareness
    - A notation of “post-op visit” alone cannot be accepted
  - Notation that no medications were prescribed upon discharge
  - **This sub-measure can be satisfied with a claim for the medication reconciliation service**

\*\*Members who used Hospice services any time during the measurement year must be excluded from the TRC measure.

\*\*Please send Hospice related documentation in place of the above specifications.

If you have questions about the HEDIS TRC measure, please [email the HEDIS Operations Team](#).