

QUICK REFERENCE GUIDE - NY

Subject	Information			
Marketplace Products – Individual	MVP Premier – Standard plan			
	MVP Premier Plus – Non-Standard plan			
	MVP Premier Plus HDHP – Non-Standard plan			
	MVP Secure – Catastrophic plan			
	Special network rules apply – Cannot access care outside of NY			
Marketplace Products – Small	MVP Premier – Standard plan			
Group	MVP Premier Plus – Non-Standard plan			
	 MVP Premier Plus HDHP – Non-Standard plan 			
	 Special network rules apply – Cannot access care outside of NY 			
Non-Marketplace Products –	MVP Premier – Standard plan			
Individual	MVP Premier Plus – Non-Standard plan			
	MVP Premier Plus HDHP – Non-Standard plan			
	 Special network rules apply – Cannot access care outside of NY 			
Non-Marketplace Products – Small	 MVP Liberty – Access to MVP's EPO network 			
Group	 HQNet – Limited to HealthQuest providers in Mid-Hudson Valley 			
	 Healthy New York – Access to MVP's HMO network 			
	 MVP Liberty and Healthy NY may access care outside of NY 			
VT Marketplace Products	VT Vitality			
	VT Vitality Plus and HDHP			
	VT Secure			
	All products in VT are offered only in the Marketplace			
	Access to MVP's HMO network, including access to NY HMO providers			
Provider Network	 Providers in NY are not participating for all Marketplace products. 			
	 Providers should check the MVP provider search tool to determine network participation. 			
	 Providers can also refer to any communication received from MVP regarding contract 			
	amendments or letters indicating they were not participating for Marketplace products.			
	 Go to www.mvphealthcare.com and click on Find a Doctor. 			
ID cards	 Member's products will show on the front of the card 			
	 Cost share information will not be on the card at this time, primarily because most plans 			
	are subject to a deductible.			
	Rate/Network Indicator has been added to the back of the card to determine the network			
	the member has access to. This information can be used on the provider search tool.			
	Sample ID cards can also be found in Section 3 – MVP Plan Type of the <i>Provider</i> Descurse Manual leasted at unum mumber theory are also be found in Section 3.			
	Resource Manual located at www.mvphealthcare.com. Log in and click Online			
	Resources.			



QUICK REFERENCE GUIDE - NY

Subject	Information	
Benefits & Eligibility	 There is no change in how to check a member's eligibility and benefits. Go to www.mvphealthcare.com/providers and log in, then click <i>Patient Eligibility</i>. Call MVP's Customer Care Center at the number on the back of the member's ID card. 	
Members in Arrears (subsidized)	 Members will remain eligible for 90 days after not paying their premiums. Members will still show eligible on MVP's website for the 90 day period. After 30 days in arrears, the website will show the member is in the arrears. Claims will pay dates of service for first 30 days that the member is in arrears. Claims for dates of service 31-90 will be held by MVP and providers will receive a letter when a claim is submitted, indicating that the member is in the arrears. After 90 days of non-payment, members will become ineligible and all claims should be billed directly to the member. 	
Members in Arrears (non- subsidized) Claims	 Members will remain eligible for the first 30 days after not paying premiums. Members will show as eligible during the first 30 days of being delinquent. After 30 days of being delinquent, the member will become ineligible with MVP. Claims will continue to pay for members who are delinquent during the 30 day time period. 	
Claims	 There is no change in how a provider should submit a claim for members enrolled in Marketplace products with MVP. 	
Authorizations	 There is no change in how to obtain authorizations for Marketplace members. The NY UM Policy Guide will be updated with Marketplace products and requirements. Current MVP members who enroll in Marketplace products will not have existing authorizations transferred to their new Marketplace products; providers should resubmit for prior authorization. 	
Prescriptions	 The Marketplace formulary is a 3-Tier structured formulary that is significantly different than MVP's existing Commercial formulary. Individual plans do not have mail order pharmacy and can only purchase a 30 day supply at a retail pharmacy. Small Group plans have a 2.5x retail copay Pharmacy Prior Authorizations will transfer when an: Existing Commercial MVP member enrolls in a Marketplace product Existing Marketplace member changes to a new Marketplace product Existing Marketplace member enrolls in a Commercial product Pharmacy Prior Authorizations will NOT Transfer when an: Existing MVP Option member enrolls in a Marketplace product Existing MVP Option member enrolls in a Marketplace product 	

QUICK REFERENCE GUIDE - NY



MVP Provider Search Tool

- Two Options
 - a. Click on the Member tab: Enter members ID or choose their plan from the drop down:

	-	DISCOVERMVP.COM		LIVE CHAT
	ARE	Search by Provider	Search by Facility	Compare Hospitals
Search by Fa	cility			
Are You A				Other Searches
Are You A Member	Guest			Other Searches Additional Resources NH HealthFirst Hospital Tiers
	Or Searc	ch by MVP Plan Type		Additional Resources
Member	Or Searc	ch by MVP Plan Type ect One		Additional Resources NH HealthFirst Hospital Tiers AlterNet NH Lab & Radiology AlterNet NH Ambulatory Surgery Centers
Member	Or Searc		NEXT	Additional Resources NH HealthFirst Hospital Tiers AlterNet NH Lab & Radiology AlterNet NH Ambulatory Surgery Centers AlterNet NH Physical Therapist
Member	Or Searce Sele			Additional Resources NH HealthFirst Hospital Tiers AlterNet NH Lab & Radiology AlterNet NH Ambulatory Surgery Centers

- b. Click on the Guest tab: Choose the product you are trying to determine your participation for.
 - i. MVP Health Plan = Non-Marketplace products
 - ii. Health Benefit Exchange Plans = Marketplace products

Are You A Member Guest		Other Searches Participating Pharmacies (Express Scripts)
		Behavioral Health Providers (ValueOptions)
MVP Health Plans	C NYS Government Programs	Additional Resources
C Premier Plus HMO - NY Individuals	C Medicare	Primary Care Quality Measures
C MVP Liberty - NY Small Groups	C Healthy New York (2014)	HealthGrades Rating Information
C Pri PO / HDEPO / HDPPO C Lai D	C HQNet C AlterNet NH	HealthGrades Glossary
C Indemnity	CALEFNELNH	The antionades closed by
Health Benefit Exchange Plans		Note: Providers may practice at multiple locations. Please verify that the service yo
New York		are seeking will be provided at the address
C Premier HMO/ Secure - NY Individuals C Premier HMO - NY Small Groups	 Premier Plus HMO - NY individuals Premier Plus HMO - MY Small Groups 	listed in order to ensure coverage.
Vermont C Vitality / Vitality Plus / Secure - Initiality / Vitality Plus / Secure -		Updates to this directory are continuously being made. While every effort is made to ensure the accuracy of the directory MVP