

MVP Website Security Update

MVP Health Care® (MVP) will upgrade its website security. As a result, effective July 15, 2019, all current users who *Sign In* to their online account at **mvphealthcare.com** will be prompted to select a new security question and answer. Users who successfully *Sign In* with their username and password will be required to select a security question and answer. Once complete, the user will be brought to their account profile to continue with their session. This is a one-time action, and users will not be prompted in subsequent login sessions.

Provider Online Account Access

If you don't already have access, we've simplified the process to register for a provider online account. Visit **mvphealthcare.com/register** today to request access. Your new provider account allows you to check claim status, member eligibility and benefits, prior authorization status and much more. Many providers will also have access to the new online Gaps in Care reports, which can be downloaded at your convenience. Click on *Reporting* then *Gaps In Care* to search available reports.