

COVID-19 Update – 3/20/20

Coding COVID-19 Care

On 3/13/20 MVP Health Care® (MVP) communicated three ICD-10 codes to use when billing for COVID-19 care. Effective immediately, code B97.29 should no longer be used when submitting claims related to COVID-19 testing. This applies to members in all lines of business. Claims billed with ICD-10 codes Z03.818 and Z20.828 in the first position for office, ER, or UCC visits that are for the primary purpose of testing will not apply a cost-share.

Cost-Share Waived for Administrative Services Only (ASO) Plans

MVP has previously communicated that all cost shares associated with COVID-19 testing are waived for MVP members across all lines of business except for self-funded plans. Self-funded plans are no longer exempt from waiving fees associated with COVID-19 testing.

Telehealth Remote Communications

Effective immediately, the Office for Civil Rights (OCR) at the Department of Health and Human Services (HHS) will exercise its enforcement discretion and will not impose penalties for noncompliance with the regulatory requirements under the HIPAA Rules against covered health care providers in connection with the good faith provision of telehealth during the COVID-19 State of Emergency. Providers who want to use audio or video communication technology to provide telehealth during the State of Emergency can use any non-public facing remote communication product that is available to communicate with patients.

- Examples of **Acceptable Platforms** (non-public facing):
 - Apple FaceTime
 - Google G Suite Hangouts Meet
 - Skype for Business
- Examples of **Unacceptable Platforms** (public facing):
 - Facebook Live
 - Twitch
 - TikTok

The evaluation and management (E/M) code that is used for telehealth visits must match the level of service provided. The most appropriate E/M codes to bill are level two and level three visits (CPT codes 99212 and 99213).

To view all faxed messages, visit mvphealthcare.com/FastFax.

To receive future FastFax messages by email, send a request to MVPFastFax@mvphealthcare.com.

Questions? Contact your MVP Professional Relations Representative or call the MVP Customer Care Center for Provider Services at 1-800-684-9286.

