

COVID-19 Update – Behavioral Health Cost-Share

For claims submitted from May 2, 2020, and forward during the State of Emergency, New York State announced that member cost-share should be waived for all in-network outpatient mental health services for front line essential workers. In recognition of the state requirements, MVP Health Care® (MVP) has made the decision to waive cost-share for all in-person, in-network behavioral health services, including mental health and substance use disorders (SUD), for all MVP commercial members in New York State. The exception to this waiver would be for members in a qualified high-deductible health plan. Those members are still responsible for payments if they have not reached their deductible. Self-funded members should consult directly with their employer to see if their employer is waiving cost-share for in-person, in-network behavioral health services.

As previously communicated, MVP has waived the cost-share for all Telemedicine and Telemental Health visits (including mental health Telemedicine and Telehealth visits) during the State of Emergency. Self-funded members should consult directly with their employer to see if their employer is waiving cost-share for Telemedicine or Telemental health visits.

Providers are not required to take additional steps to determine whether an MVP member is an essential worker when submitting a claim for outpatient mental health services or SUD. The claim will be paid at 100% of the providers contracted reimbursement with cost-share not being withheld. Providers should not collect any cost-share for outpatient mental health services at the time the services are provided for MVP commercial members. The claims should be submitted in the normal process, and if the member is in a qualified high-deductible plan, the system will process the claim, and the provider will receive a remittance advice indicating that the member is responsible for the deductible. Participating Providers can determine how much a member has remaining of their deductible by checking the member's eligibility at mvphealthcare.com, *Sign In* to your account, and select *Eligibility & Benefits*.

To view a summary of all updates, visit mvphealthcare.com/Providers/COVID19.

To receive future FastFax messages by email, send a request to MVPFastFax@mvphealthcare.com.

Questions? Contact your MVP Professional Relations Representative or call the MVP Customer Care Center for Provider Services at 1-800-684-9286.

