

New Pharmacy Electronic Prior Authorization Process to Launch in December

On December 1, 2021, MVP Health Care® (MVP) will launch a new tool to manage electronic prior authorizations (PA) for pharmacy and medical drug claims for Members in all plans except ASO plans with pharmacy carved out.

The MVP electronic PA system, powered by NovoLogix, provides a streamlined request process for medical pharmaceutical (HCPCS & CPT), pharmacy medications, and select supplies such as diabetic test strips, insulin pump systems, and inhalation spacers. In addition, this new process will:

- Facilitate a rapid electronic PA intake process that allows Providers to run a test claim to see if PA is needed.
- Collect additional information (if PA is needed) and send the PA directly to an MVP Medical Director for approval or denial.
- Provide status updates in real time so you will know immediately if PA is not required.
 - If PA is needed, you will receive a timely response if the PA is approved or denied.

To access the NovoLogix tool, login to your Provider online account at mvphealthcare.com. Under *Authorizations*, select *Pharmacy Request*. From here Providers will be able to initiate a PA, which will run a test claim to determine if PA is needed. Providers will be immediately notified if they submit a request for a Member who does not have pharmacy benefits through MVP.

MVP has partnered with NovoLogix to offer free Provider training via Webex sessions in the coming weeks. The training will provide instruction on how to access the new tool, submit a PA request, and review the status of authorized services. Please choose the one-hour session below that works best for you and your team. To join the session, go to <https://cvs.webex.com/meet/pr1314737778>.

Date	Time
Nov. 17	1 pm
Nov. 24	1 pm
Nov. 29	1 pm
Dec. 1	1 pm
Dec. 8	1 pm
Dec. 15	1 pm

Additional training documents are available by logging in to your Provider online account. Providers who do not have access to their online account may request access at mvphealthcare.com/ProviderRegister.

To receive future FastFax messages by email, go to mvphealthcare.com/provideremail

To view all communications, visit mvphealthcare.com/FastFax

Questions? Contact your MVP Professional Relations Representative or call the MVP Customer Care Center for Provider Services at 1-800-684-9286.

