

Improving Medical Record Transmission

In Support of the MVP Gaps in Care Program

To improve medical record transmission and increase efficiencies, MVP Health Care® (MVP) requests all medical records for closing gaps in care be submitted via email to **mvpgapclosures@mvphealthcare.com**. Additionally, we recommend that each medical record be submitted as an individual file.

By emailing these records to MVP, we will improve overall processing time versus faxing which can result in poor transmission quality and require phone calls to Provider offices to request a re-submission of records. Thank you for all you do to help close gaps in care.

To receive future FastFax messages by email, go to **mvphealthcare.com/provideremail**

To view all communications, visit **mvphealthcare.com/FastFax**

Questions? Contact your MVP Professional Relations Representative or call the MVP Customer Care Center for Provider Services at 1-800-684-9286.

