

Audio-Only Coding and Reimbursement Updates for Vermont Providers

Effective January 1, 2022, MVP Health Care® (MVP) will implement the following coding changes for Vermont Providers billing for audio-only services.

Claims for services *equivalent to in-person and provided via audio-only must be billed with:*

- Modifier V3 appended to the code for in-person services; and
- Place-of -Service (POS) code "99- Other"

Providers can continue to bill designated audio-only telephone services using telephone-only Evaluation and Management (E/M) codes, such as CPT 99441, 99442, and 99443. Telephone-specific E/M codes do not require any modifier.

Effective March 1, 2022, MVP will implement the following reimbursement change for Vermont Providers billing for audio-only services.

- Claims for in-person covered services performed via audio-only will be allowed at 75% of the medical provider contracted rate.
- Behavioral Health Providers billing codes for in person covered services performed via audio-only will be reimbursed as outlined in their contract.

The above coding changes and reimbursement updates are indicated in the Audio-Only (Vermont Only) Payment Policy that was published in the MVP Payment Policies on December 1, 2021. To review the policy, visit mvphealthcare.com/PRM and select *Effective January 1, 2022*, then select *Payment Policies, Effective January 1, 2022*, then select *Audio-Only (Vermont Only)*.

Other telehealth services should be provided in accordance with and billed following the guidelines outlined in the Telehealth Payment Policy.

To receive future FastFax messages by email, go to mvphealthcare.com/provideremail

To view all communications, visit mvphealthcare.com/FastFax

Questions? Contact your MVP Professional Relations Representative or call the MVP Customer Care Center for Provider Services at 1-800-684-9286.

