

## Claims Submission Update

MVP Health Care® (MVP) is currently updating its list of preferred claims clearinghouse vendors to ensure our Providers receive the highest quality service. Effective July 1, 2022, Change Healthcare (formerly RelayHealth, McKesson Information Solutions) will no longer be an MVP preferred claims clearinghouse.

While your practice may receive a notification from Change Healthcare stating MVP has ended its relationship with them, please know this will not impact your ability to submit claims to MVP. Providers can use any claims clearinghouse vendor and the claims will be submitted to MVP. Regardless of if MVP is contracted with a specific clearinghouse, your submission process will not change, and the service, including response times, will not be impacted. A list of MVP's preferred claims clearinghouse vendors can be found by visiting [mvphealthcare.com/Providers](https://mvphealthcare.com/Providers), then select *Reference Library*, then *EDI Information and Guides*.

There are many ways to submit claims to MVP – the use of a clearinghouse is just one way. Providers are encouraged to take advantage of the many digital options available which helps to streamline the process – through our online claims keying tool, direct 837 submission to MVP, or through a billing service or clearinghouse of your choice. MVP also encourages providers to receive remittances electronically, which helps to expedite payment. Learn more about how to submit claims and receive remittance electronically at [mvphealthcare.com/providers/education](https://mvphealthcare.com/providers/education), then select *Claims and Electronic Remittance Advice*.

To view all communications, visit [mvphealthcare.com/FastFax](https://mvphealthcare.com/FastFax)

**Questions?** Contact your MVP Professional Relations Representative or call the MVP Customer Care Center for Provider Services at 1-800-684-9286.

