

This communication should be viewed by:
Primary Care Providers

MVP to transition to MVP Insights Powered by Arcadia

MVP Health Care® (MVP) is pleased to announce that, effective July 2025, MVP will transition from the current monthly Standard Reporting Packages (SRP) to *MVP Insights Powered by Arcadia (MVP Insights)*. This modernized reporting system is our enterprise population health analytics solution, designed to transform our work by delivering actionable insights that drive positive engagement and outcomes for your offices.

Leveraging *MVP Insights* will enhance care planning and improve navigation for your patients, our Members, while building stronger, more collaborative partnerships in support of our ongoing quality and customer satisfaction goals.

If your office is already set up with *MVP Insights*, you are all set to continue receiving these reports. If not, please ask your MVP Provider Partnership Liaison to request access and training. The process is straightforward, and we look forward to sharing your attributed patient information to help improve quality care.

Training for Your Staff

To ensure a smooth transition and effective use of *MVP Insights*, MVP will be providing training sessions for Provider Groups. These sessions will cover the functionalities of the new system, how to interpret and utilize the insights provided, and best practices for integrating these tools into your daily workflows.

Key Benefits of MVP Insights:

- **Personalized Care Planning:** MVP will leverage *MVP Insights* analytics to deliver more near-time, focused, and relevant insights to MVP Providers and staff based on comprehensive clinical and financial information, enabling more personalized care planning and navigation
- **Automated Tools and Dashboards:** MVP will provide automated tools and dashboards for staff to quickly identify which Members need services and work collaboratively to help close gaps in care and achieve our quality goals
- **Comprehensive Provider Support:** MVP will support Providers with tools that offer comprehensive insight into their patients' health care needs, helping them plan for visits and improve the effectiveness of their interactions

Reports Available:

- Member Roster (attributed member list)
- Quality Gaps in Care
- Emergency Room Utilization
- Readmission
- Discharge Follow-up
- Patient Registries
- Non-Engaging Member

Timeline for the Transition:

- **Phase 1: Implementation (Date):** Rollout *MVP Insights* to all Providers, with ongoing support and training
- **Phase 2: Optimization (Ongoing throughout 2025):** Continuous monitoring and optimization of the system based on feedback and performance metrics

We are confident that *MVP Insights* will significantly enhance our ability to deliver high-quality care and improve outcomes for our Members. Thank you for your continued dedication and support as MVP makes this important transition.

Visit mvphealthcare.com/FastFax to view all provider communications.