

**This communication should be viewed by:**

All MVP Providers, Clinical Staff, Front Line Staff, Facilities

## Healthy Practices Newsletter is Now Available

Visit [mvphealthcare.com/HP](http://mvphealthcare.com/HP) to access the  
MVP Health Care® (MVP) Winter 2026 digital newsletter.

*In this issue:*

### **Meet MVP's Prior Authorization Check – Virtual Agent**

*MVP has introduced the Prior Authorization Check – Virtual Agent, a self-service tool that enables Providers to quickly and easily check prior authorization requirements using a conversational voice interface, reducing wait times and improving satisfaction.*

### **2026 Protocols for Domestic Violence Victims and Endangered Individuals**

*Members of select MVP health plans who have a valid order of protection due to domestic violence or physical danger can request that their contact information remain confidential and not be disclosed to the policyholder, following New York State Insurance Law § 2612 protocols.*

### **MVP Living Well Programs For Your Patients**

*MVP offers free virtual and in-person health and wellness programs designed to support your patient's journey to well-being. We encourage you to make them aware of the many opportunities available from MVP.*

### **MVP Using CAQH Provider Data Portal**

*MVP collaborates with CAQH to enable credentialed Providers to efficiently update and attest to their demographic data through the CAQH Provider Data Portal, requiring regular review and compliance with relevant laws.*

### **Annual Documentation Reminder**

*Providers must thoroughly document and recapture all relevant chronic conditions annually, ensuring detailed and specific clinical notes to support accurate Risk Adjustment scoring and effective patient care coordination.*

### **MVP Code of Ethics and Business Conduct Summary**

*MVP requires all network Providers, vendors, and contractors to adhere to its Code of Ethics and Business Conduct, ensuring business is conducted with integrity and compliance to applicable laws.*

### **Prescription Reminder: Enhancing Convenience for Patients**

*Encouraging the use of mobile device reminders and apps helps patients consistently take their medications and improve health outcomes.*