

## **MVP Health Care expands its collaboration with Vital Decisions**

MVP Health Care® (MVP) is pleased to announce an expanded partnership with Vital Decisions, a company specializing in providing services to individuals and their families who are experiencing advanced illness. In addition to the Medicare membership currently being served, this service will become available to MVP Medicaid and Commercial membership, effective February 1, 2019.

MVP members who are experiencing difficult health care situations now have access to Vital Decisions' specially trained professionals, who conduct a series of telephone conversations to help educate, discuss, and work through the important topics of advance care and life planning. Their role is to help individuals identify their quality of life preferences and values, and help members actively and effectively communicate their priorities to family and physicians. Vital Decisions' goal is to ensure a more effective, shared decision-making processes in order to align decisions with the individual's preferences and priorities.

This is a voluntary program. Eligible members are identified through MVP's case manager referrals, claims-based algorithm identification and Physician referrals. Through a series of telephone conversations with the member and, when appropriate, family members Vital Decisions' team members, help educate, and work through the important topics of advance care and life planning.

Vital Decisions staff will at no time interfere with the provider-patient relationship, provide medical advice, or provide an opinion regarding the care plan or team in place. Experience has demonstrated that the program enhances communication and the overall provider-patient relationship.

This comprehensive program will positively impact the lives of our seriously ill members and families during a difficult time and supports our company's mission to provide quality health care services to the communities which we serve.