

## Transitions of Care (TRC)

### Patient Profile

This measure assesses the percentage of inpatient discharges (not Member) from acute and/or non-acute facilities for **MVP Medicare Members** who are 18 years of age or older, and who had **each** of the following indicators reported:

- **Notification of Inpatient Admission:** Documentation that shows receipt of notification of an inpatient admission either on the day of admission or two days after admission (three total days)
- **Receipt of Discharge Information:** Documentation of receipt of discharge information on the day of discharge through two days after the discharge (three total days)
- **Patient Engagement after an Inpatient Discharge:** Documentation that supports office visits, visits to the home, or telemedicine visits within 30 days after discharge (day of discharge not included)
- **Medication Reconciliation Post-Discharge:** Documentation supporting that medication reconciliation occurred on the date of the discharge through 30 days after discharge (31 total days)

**This medication reconciliation is conducted by a prescribing Provider, clinical pharmacist, or registered nurse on the date of discharge through the 30 days following the discharge.**



### How to Implement Best Practices and Improve Performance

Establish the following office practices to inform Members that their hospital admissions and discharges are important for your office to be aware of to improve care coordination and maintain Member safety:

- Post signs in exam rooms that discuss the importance of notifying your office as soon as possible when admitted to the hospital
- Ensure that Members' records are updated with the current medications, treatments available, and pending test results, referrals, and discharge plans
- Establish an office culture that prioritizes daily review of local Regional Health Information Organization (RHIO) for Member information regarding admissions and discharges
- Establish relationships with hospitals in your region that will review admissions and discharges with office staff

Have a clear understanding of what the documentation should include:

- Inpatient Admissions
  - Show evidence of receipt of information through dated emails, faxes, phone encounters, ADT alerts, etc.
  - Include the date of admission, facility name, reason for admission, and Provider(s) of hospital care
- Discharge Information
  - Clear evidence in the medical record that the discharge occurred, as well as details of the hospital stay, available and pending test results, treatments, new and discontinued medications, referrals, discharge orders, and instructions to the Member about follow-up care and appointments
  - Include names of hospital care Providers and discharge diagnosis versus the admission diagnosis
- Patient Engagement—Member engagement following a hospitalization has shown to reduce readmissions
  - Documentation needs to show that within 30 days of discharge, Member engagement has occurred—this can be either in the form of an office visit, home visit, synchronous telemedicine visit, or phone encounter
  - Document that the visit is for a post-hospital discharge follow-up and included admission, discharge, and follow-up details

**The day of discharge cannot be counted for Patient Engagement.**

- Medication Reconciliation
  - Documentation in the medical record must show that the Provider (see Patient Profile for eligible Providers) reconciled the most current medication list with the discharge medications

The following documentation will not be accepted for this measure:

- Notification from family member/caregiver of the admission or discharge
- Documentation that does not include dates of admission or discharge notification to your office

## 2021 Billing Codes

Codes for TRC	Use of these codes will make the Member a pass for TRC Measure
<b>Online Assessment</b> For e-visit or virtual check-in. Engagement within 30 days of discharge does not include the date of discharge.	<b>CPT:</b> 98969, 98970, 98971, 98972, 99421, 99422, 99423, 99444, 99457  <b>HCPCS:</b> G0071 Payment for communication technology-based services for rural health clinic (RHC) or federally qualified health center (FQHC): G2010, G2012, G2061, G2062, G2063
<b>Outpatient Services</b> Engagement within 30 days of discharge does not include the date of discharge.	<b>CPT:</b> 98966, 98967, 98968, G0439, G0463, T1015 <b>UBREV:</b> 051-0523, 0526-0529, 0982, 0983 <b>SNOMED:</b> 185463005, 185464004, 185465003, 281036007, 30346009, 3391000175108, 37894004, 439740005, 4449710001241, 77406008, 84251009 <b>HCPCS:</b> G0402, G0438, G0439, G0463, T1015
<b>Phone Visits</b> Engagement within 30 days of discharge does not include the date of discharge.	<b>CPT:</b> 98966, 98967, 98968, 99441, 99442, 99443 <b>SNOMED:</b> 185317003, 314849005, 386472008, 386473003, 401267002
<b>Transitional Care Management Services</b> Engagement within 30 days of discharge does not include the date of discharge.	<b>CPT:</b> 99495, 99496
<b>Exclusion from TRC</b>	<b>The following codes exclude Members from passing TRC Measure</b>
<b>Non-acute Inpatient Stays</b>	<b>UBREV:</b> 0022, 0024, 0118, 0128, 0138, 0148, 0158, 0190-0194, 0199, 0524, 0525, 0550, 0551, 0552, 0559-0663, 0669, 1000, 1001, 1002 <b>UBTOB:</b> 0180-0185, 0187, 0188, 0210-0215, 0217, 0218, 0220-0225, 0227, 0228, 02800285, 0287-0289, 0650-0655, 0657, 0658, 0660-0665, 0667, 0668, 0860-0865, 0867, 0868, 018F, 018G, 018H, 018I, 018J, 018K, 018M, 018O, 018X, 018Y, 018Z, 021F, 021G, 021H, 021I, 021J, 021K, 021M, 021O, 021X, 021Z, 022F, 022G, 022H, 022I, 022J, 022K, 022M, 022O, 022X, 022Y, 022Z, 028F, 028G, 028H, 028I, 028J, 028K, 028M, 028O, 028X, 028Z, 065F, 065G, 065H, 065I, 065J, 065K, 065M, 065O, 065X, 065Y, 066F, 066G, 066H, 066J, 066K, 066M, 066O, 066X, 066Z, 086F, 086G, 086H, 086J, 086K, 086M, 086O, 086X, 086Y, 086Z
<b>Hospice Intervention</b>	<b>CPT:</b> 99377, 99378 <b>HCPCS:</b> G0182 <b>SNOMED:</b> 170935008, 170936009, 385763009
<b>Hospice Encounter</b>	<b>UBREV:</b> 0125, 0135, 0145, 0155, 0235, 0650, 0651, 0652, 0655-0659 <b>SNOMED:</b> 183919006, 183920000, 183921001, 305336008, 305911006 <b>HCPCS:</b> G9473G9479, Q5003-Q5008, Q5010, S9126, T2042-T2046