



Email Encryption Policy

MVP Health Care encrypts all Protected Health Information (PHI) e-mail communication as part of our corporate security policy in compliance with the Health Insurance Portability and Accountability Act (HIPAA).

All outgoing (Internet) PHI e-mail from MVP Health Care will be encrypted and delivered to the recipient's e-mail address via ZixVPM™.

If you do not have ZixVPM or ZixMail software, you can still receive e-mail from MVP Health Care via the ZixMessageCenter™. When MVP sends you an encrypted e-mail message, you will receive an email notice in your inbox directing you to our secure mail Web site. There you can register a private password and receive and reply to our secure messages at no cost.

If you regularly receive email from MVP Health Care and want to avoid using the ZixMessageCenter, MVP has made arrangements with ZixCorp for you to receive a free thirty-day trial of the ZixMail software. With the software installed on your computer, our secure e-mail messages will appear directly in your e-mail box and your outgoing e-mail will be encrypted.

If you have any questions please contact the MVP Health Care Information Technology Help Desk at 1-888-656-5695 or visit <http://www.ZixCorp.com>.