



New Menu Options 10/06/16

In this release we have added new menu options to help navigate thru features within the Portal.

ELIGIBILITY & BENEFITS CLAIMS AUTHORIZATIONS REPORTING RESOURCES ACCOUNT PROFILE

ELIGIBILITY SEARCH

ELIGIBILITY & BENEFITS CLAIMS AUTHORIZATIONS REPORTING RESOURCES

STATUS SEARCH
ADJUSTMENT REQUEST HISTORY

Claim features such as Status Search and Adjustment Request History have been grouped together.

Auth Status Search, Notifications Pending Review and Imaging request pages can be found under

ELIGIBILITY & BENEFITS CLAIMS AUTHORIZATIONS REPORTING RESOURCES

STATUS SEARCH
NOTIFICATIONS PENDING REVIEW
IMAGING REQUESTS

ELIGIBILITY & BENEFITS CLAIMS AUTHORIZATIONS REPORTING RESOURCES ACCOUNT PROFILE

PCP MEMBER ROSTER

ELIGIBILITY & BENEFITS CLAIMS AUTHORIZATIONS REPORTING RESOURCES ACCOUNT PROFILE

MCKESSON INTERQUAL
BENEFITS INTERPRETATION MANUAL
MEDICAL POLICIES
PROVIDER RESOURCE MANUAL
OTHER RESOURCES

Resources provides links to frequently used pages for your

ELIGIBILITY & BENEFITS CLAIMS AUTHORIZATIONS REPORTING RESOURCES ACCOUNT PROFILE

ACCOUNT SUMMARY
COMMUNICATION PREFERENCES
UPDATE EMAIL
UPDATE PASSWORD
UPDATE SECURITY QUESTIONS

New Feature Account Profile replaces Provider Snapshot. Update your communication preferences as well as your