

HEDIS Frequently Asked Questions



For several HEDIS measures, MVP Health Care® (MVP) is required to "look back" to prior years for evidence of potential exclusions. Members frequently join MVP with a medical or surgical history that would qualify for exclusion from a particular measure. For example:

- History of bilateral mastectomy will exclude a patient from the Breast Cancer Screening (BCS) measure
- Those with a history of colon cancer or total colectomy are excluded from the Colon Cancer Screening (COL) measure
- Those with a history of TAH, TVH, or absence of a cervix are excluded from the Cervical Cancer Screening (CCS) measure.

MVP is unaware of this history if one of these exclusions occurred while a member was insured by another health plan. These members appear on MVP Gap in Care Reports until we are notified that they meet criteria to be excluded for the related measure. Forward medical record documentation reflecting such history in order to close these gaps.

Lookback timeframes may have occurred during a period when the member was not your patient. You will need to send documentation of each date/screening/procedure to close one of these gaps that may appear on your list for that reason. For example:

- The BCS measure requires female members 50–74 years of age to have a mammogram to screen for breast cancer between October 1 two years prior and December 31 of the current year.
- The COL measure requires members 50–75 years of age to have an appropriate screening test in a specified timeframe as follows:
 - Colonoscopy during current year and up to nine years prior
 - Flexible Sigmoidoscopy during current year and up to four years prior
 - FIT-DNA Test (i.e. Cologuard) during current year and up to two years prior
 - CT Colonography during current year and up to 4 years prior
- The CCS measure requires female members 21–64 years of age to have a Pap performed every three years: the current year and up to two years prior. Or, for women 30–64 years of age, a PAP+HPV co-testing every five years: the current year and up to four years prior in women who were at least 30 years of age on the date of service.

Note: This measure also requires documentation of the result of the screening.

Other measures with an associated **lookback** period include:

- Comprehensive Diabetes Care (CDC)—For members 18–75 years of age, the Retinal Eye Exam is a requirement for completion of the exam during the measurement year, regardless of findings on the report. Exams from the prior year may be submitted only if the report is negative for diabetic or hypertensive retinopathy.

Members receiving Palliative Care are excluded from the following measures:

- COU-Risk of Continued Opioid Use
- HDO-Use of Opioids at High Dosage
- DDE-Potentially Harmful Drug Interactions in Older Adults
- DAE-Use of High-Risk Medications in Older Adults
- BCS-Breast Cancer Screening
- CCS-Cervical Cancer Screening
- COL-Colorectal Cancer Screening
- OSW-Osteoporosis Screening in Older Women*
- CRE-Cardiac Rehabilitation*
- CDC-Comprehensive Diabetes Care
- CBP-Controlling High Blood Pressure
- KED-Kidney Health Evaluation for Patients with Diabetes*
- OMW-Osteoporosis Management in Women who had a Fracture
- SPC-Statin Therapy for Patients with Cardiovascular Disease
- SPD-Statin Therapy for Patients with Diabetes
- **Members who have used Hospice services** during the calendar year are excluded from HEDIS measures; this includes hybrid measures during the same year. Hybrid measures use a combination of claims data and medical record review. They are:
 - ADL/QARR-Adolescent Preventive Care (NYS Quality Assurance Reporting Requirement)
 - CBP-Controlling High Blood Pressure
 - CCS-Cervical Cancer Screening
 - CDC-Comprehensive Diabetes Care
 - CIS-Childhood Immunization Status
 - COL-Colorectal Cancer Screening
 - IMA-Immunizations for Adolescents
 - LSC-Lead Screening in Children
 - TRC-Transitions of Care
 - W30-Well-Child Visits in the First 30 Months of Life* (W15 has been revised for measure year 2020 and 2021 to W30.)
 - WCC-Weight Assessment and Counseling for Nutrition and Physical Activity for Children and Adolescents
 - WCV-Child and Adolescent Well-Care Visits*

Members diagnosed with Frailty and Advanced Illness are also excluded from HEDIS measures.

Members living in a long-term institutional setting anytime during the measurement year are excluded from the BCS, CBP, COL, and OMW measures.

If your office is qualified to do point-of-care (POC) testing (i.e. HbA1c, Urine protein testing, Lead screening, etc), remember to either send in a claim for the test **or** submit the lab result to ensure you are credited for ordering the testing.

*New Measures