

# Health Reimbursement Arrangement (HRA) Claim



## Instructions for Completing this Form and Submitting Your Claim

Complete Section 1, *Employee Information*.

Complete Section 2, *Unreimbursed Medical Benefit Expenses*.

List expenses by date and arrange the supporting statements in the same order. Circle the service dates on your documentation. If you have several statements from the same provider, you may subtotal them and list them on one line with a range of dates. Provide the reimbursement amount you are requesting for each expense after any insurance payment or provider discount.

### Enclose the required documentation.

Documentation should be a written statement from the provider (e.g., doctor, hospital, pharmacy) of the service or an insurance company benefits statement showing all of the following:

- The name of the medical service provider.
- The date or range of dates of the medical service. Although this date may be the same as the date paid, it must be clear on what date the service was provided. The service must have already been provided.
- A description of the service provided, such as, "for health care," or "dental cleaning."
- The name of the person or persons receiving the services.
- The cost of the service, not just the amount paid.

**Claims submitted without the above documentation cannot be processed and will be returned to you.**

Sign the claim form.

Keep a copy of the claim form for your tax records.

Submit the completed claim with all supporting documentation.

**Online or Mobile App:** Create a claim and upload supporting documentation at [mywealthcareonline.com/mvphealthcare](https://mywealthcareonline.com/mvphealthcare) or using the **myHealthSpend mobile app\***

**Mail:** ATTN: FLEXIBLE BENEFITS DEPT  
MVP HEALTH CARE  
PO BOX 2207  
SCHENECTADY NY 12301-2207

**Fax:** 315-234-6146

**Email:** [mypendingaccounts@mvphealthcare.com](mailto:mypendingaccounts@mvphealthcare.com)

### Over-the Counter Medications

There are additional filing requirements for plans allowing over-the-counter medications under the medical HRA:

- The receipt or documentation from the store must include the name of the medication printed on the receipt. This information must be provided by the store, not just listed on the claim form.
- To claim vitamins, herbs, or nutritional supplements, you must have a written diagnosis of the medical condition and prescription of all specific items for that condition on file with MVP. You must renew this physician notice every 12 months and file it with MVP with the first claim submitted for those items each plan year.

### HRA Plans Allowing Orthodontics

Claims may be reimbursed for a reasonable monthly payment on or after the payment is due and paid. The payment must be a reasonable approximation of the value of each month's service. You may only submit claims for orthodontic payments while treatment is in process. You must submit a paid receipt from your orthodontist or a photocopy of the monthly payment coupon and your check. Prepayments are not allowed.

You must submit a written statement from the orthodontist showing the charge for the initial installation work, when it was completed, and a paid receipt to claim an initial down payment of an appliance.

### Medical Equipment

Medical equipment claims require a letter from a physician every 12 months stating the nature of your medical condition, the specific equipment needed, and that the equipment is essential to the treatment of the condition.

**Claims payment and account information are available 24 hours a day, seven days a week.**

A complete history, including available funds, can be accessed by visiting [mywealthcareonline.com/mvphealthcare](https://mywealthcareonline.com/mvphealthcare) or on the **myHealthSpend** mobile app. Please refer to your specific plan document for a list of eligible medical expenses covered by your HRA.

Visit the App Store® or Google Play™ to download myHealthSpend on your mobile device. (MSG&DATA rates may apply).



**Questions? We're here to Help!**

Call 1-888-222-9931 for assistance or email [mypendingaccounts@mvphealthcare.com](mailto:mypendingaccounts@mvphealthcare.com).

# Health Reimbursement Arrangement (HRA) Claim



<b>Employer Group Name</b>	<b>Employer Group No.</b>
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## Section 1: Employee Information *(please print)*

<b>Employee Name</b> <i>(last, first, middle initial)</i>	<b>Employee Social Security No. or MVP Subscriber ID No. (EID)</b> <i>(as appropriate)</i>
<b>Street Address</b>	<b>City</b>
	<b>State</b>   <b>Zip Code</b>

## Section 2: Unreimbursed Medical Benefit Expenses\* *(please print)*

Dates Medical Care Provided*	Patient Name	Relationship to Employee in Section 1	Medical Provider Name	General Medical Expense Description <i>(Include medical condition for over-the-counter items)</i>	Amount That is Your Responsibility
From	To	<input type="checkbox"/> Self			\$
		<input type="checkbox"/> Self			\$
		<input type="checkbox"/> Self			\$
		<input type="checkbox"/> Self			\$
		<input type="checkbox"/> Self			\$
		<input type="checkbox"/> Self			\$
		<input type="checkbox"/> Self			\$
		<input type="checkbox"/> Self			\$
		<input type="checkbox"/> Self			\$
		<input type="checkbox"/> Self			\$
		<input type="checkbox"/> Self			\$
		<input type="checkbox"/> Self			\$
		<input type="checkbox"/> Self			\$
<b>Total Medical Reimbursement Amount Requested</b> ▶					<b>\$</b>

\*Arrange documentation in the same order as listed above.

Please submit a **detailed statement of services** or an insurance **Explanation of Benefits (EOB)** statement for each expense listed above. Credit card receipts or statements with a previous balance are not sufficient documentation.

As a participant of the Plan, I certify that all expenses for which reimbursement or payment is claimed by submission of this form were incurred during a period while I was covered under my employer’s Health Reimbursement Arrangement and that the expenses have not been reimbursed and reimbursement will not be sought from any other source. I understand that I am fully responsible for the sufficiency, accuracy, and veracity of all information relating to this claim, and that unless an expense for which payment or reimbursement is claimed is a proper expense under the Plan, I may be liable for payment of all related taxes including federal, state, or local income tax on amounts paid from the Plan which relate to such expense.

<b>Employee Signature</b>	<b>Date</b>	Total number of pages submitted
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See page 1 for instructions and how to submit this completed form and documentation.  
**Need additional forms?** Photocopy this form or download it at [mywealthcareonline.com/mvphealthcare](http://mywealthcareonline.com/mvphealthcare).