

Adults Access to Preventive/Ambulatory Health Services (AAP)

Patient Profile

MVP members 20 years and older who had an ambulatory or preventive care visits.

Measure Details:

- Medicaid and Medicare members who had an ambulatory or preventive care visit during the measurement year.
- Commercial members who had an ambulatory or preventive care visit during the measurement year or two years prior to the measurement year.

How to Implement Best Practices and Improve Performance

- This measure assesses whether adult MVP members had a preventive or ambulatory visit with their provider. Health care visits are an opportunity for individuals to receive preventive services and counseling on topics such as diet and exercise as well as a time to address acute issues or manage chronic conditions.
- This measure allows the use of synchronous telehealth (which requires real-time interactive audio and video telecommunications), telephone visits and online assessments. To bill for telehealth, use the appropriate CPT/HCPCS codes along with the telehealth modifier and POS codes.
- If telehealth is used for a preventive care visit, then you may want to plan ahead and send any health forms to patients to fill out ahead of the visit and give the option to scan back or to mail back with prepaid postage. This will help with time management and give focus to the visit.
- Whether it is an inperson or telehealth visit give the patients instructions on what to have for the visits. For example, all medication names, dose, frequency, prescribing provider and pharmacy name. Encourage them to share the name and number of other providers they see, testing they have done routinely, or have had done.
- Use your Gaps in Care Report to manage total populations; then assess those who still need to access health care services and plan accordingly.
- Make outreach calls and/or send letters to advise members of the need for a visit.
- For patients who already have an appointment scheduled, send out reminder cards or conduct reminder calls, that stress the importance to keep their appointments.
- Evaluate your office hours to ensure they are conducive for your patients, especially if they work or go to school etc., and offer flexibility in your scheduling practices.
- Use all touchpoint/contacts with your patients as an opportunity to go over other preventive services they may need to follow-up , such as:
 - Colon Cancer Screening: at-home screening versus colonoscopy
 - Breast Cancer Screening
 - Cervical Cancer Screening
 - Diabetic Screening such as HbA1c
 - New for 2020, Medicare members need microalbumin screening for nephropathy and Commercial and Medicaid members need a glomerular filtration rate (eGFR) and a urine albumin-creatinine ratio (uACR) during the measurement year.

Information related to all 2020 HEDIS measures has been extracted from the NCQA 2020 HEDIS Technical Specifications Volume 2.

| 2020 Coding for Adults Access to Preventive/Ambulatory Health Services (AAP) | |
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| Codes for AAP | Use of these codes will make the member a pass for AAP |
| Ambulatory Visits | CPT: 99201-99205, 99211-99215, 99241-99245, 99341-99345, 99347-99350, 99381-99387, 99391-99397, 99401-99404, 99411-99412, 99429, 99483 |
| | HCPCS: G0402, G0438-G0439, G0463, T1015 |
| | ICD-10 CM: Z00.00-Z00.01, Z00.121, Z00.129, Z00.3, Z00.5, Z00.8, Z02.0-Z02.6, Z02.71, Z02.79, Z02.81-Z02.83, Z02.89, Z02.9, Z76.1, Z76.2 |
| | UB Rev: 0510-0517, 0519-0523, 0526-0529, 0982-0983 |
| Online Assessment | CPT: 98969, 99444 |
| Other Ambulatory Visits | CPT: 92002, 92004, 92012, 92014, 99304-99310, 99315-99316, 99318, 99324-99328, 99334-99337 |
| | HCPCS: S0620- S0621 |
| | UB Rev: 0524-0525 |
| Telephone Visit | CPT: 98966-98968, 99441-99443 |
| Telehealth Modifier | Modifier: 95, GT |
| Telehealth POS | POS: 02 |
| Exclusion from AAP | The following codes excludes members from passing AAP |
| Hospice Encounter | HCPCS: G9474-79, Q5003-8, Q5010, S9126, T2042-46 |
| | UBREV: 0115, 0125, 0135, 0145, 0155, 0235, 0650-52, 0655-59 |
| Hospice Intervention | CPT: 99377-78 |
| | HCPCS: G08182 |