

## New Pharmacy Electronic Prior Authorization Process Additional training sessions now available

We previously announced that as of December 1, 2021, MVP Health Care® (MVP) launched a new tool to manage electronic prior authorizations (PA) for pharmacy and medical drug claims for Members in all plans except ASO plans with pharmacy carved out.

The MVP electronic PA system, powered by NovoLogix, provides a streamlined request process for medical pharmaceutical (HCPCS & CPT), pharmacy medications, and select supplies such as diabetic test strips, insulin pump systems, and inhalation spacers. In addition, this new process will:

- Facilitate a rapid electronic PA intake process that allows Providers to run a test claim to see if PA is needed
- Collect additional information (if PA is needed) and send the PA directly to an MVP Medical Director for approval or denial
- Provide status updates in real time so you will know immediately if PA is not required
  - If PA is needed, you will receive a timely response if the PA is approved or denied

To access the NovoLogix tool, login to your Provider online account at **mvphealthcare.com**. Under *Authorizations*, select *Pharmacy Request*. From here Providers will be able to initiate a PA, which will run a test claim to determine if PA is needed. Providers will be immediately notified if they submit a request for a Member who does not have pharmacy benefits through MVP.

MVP has partnered with NovoLogix to offer free Provider training via Webex sessions in the coming weeks. The training will provide instruction on how to access the new tool, submit a PA request, and review the status of authorized services. Please choose the one-hour session below that works best for you and your team. To join the session, go to **<https://cvs.webex.com/meet/pr1314737778>**.

Date	Time
January 12	1 pm
January 18	1 pm
January 26	1 pm

Additional training documents are available by logging in to your Provider online account. Providers who do not have access to their online account may request access at **[mvphealthcare.com/ProviderRegister](https://mvphealthcare.com/ProviderRegister)**.

To view all communications, visit **[mvphealthcare.com/FastFax](https://mvphealthcare.com/FastFax)**

**Questions?** Contact your MVP Professional Relations Representative or call the MVP Customer Care Center for Provider Services at 1-800-684-9286.

